



## INSIDE THIS ISSUE:

May 2026

- From the Service Manager
- News from the Lifestyle Team
- Welcome, Birthdays and Condolences
- Resident of the Month
- Staff Profile
- Life at Beaumont Care
- Helpful Links and Resources
- Calendar

## **BEAUMONT CARE MOUNT TAMBORINE**

Service Manager:  
Genevieve Verhoeff  
(07) 5545 7822  
24 Main Western Road,  
North Tamborine Qld 4272

# FROM THE SERVICE MANAGER

Hello families,

Thank you for your cooperation and patience during our outbreak period. I am pleased to advise that we managed to contain our outbreak, and I am very proud of how our staff and team worked well together to ensure that our residents were comfortable and cared for with warmth and compassion, whilst maintaining strict infection control procedures. A big thank you to all the family members and representatives who visited, for also adhering to our safety measures during this time.

On the 12th of May, we will be recognising International Nurse's Day. Our facility could not run without the wonderful dedication, care, and hard work of our nurses. We appreciate all that you do to support our care staff, and our residents. Please make sure you take the time to thank your nurses.

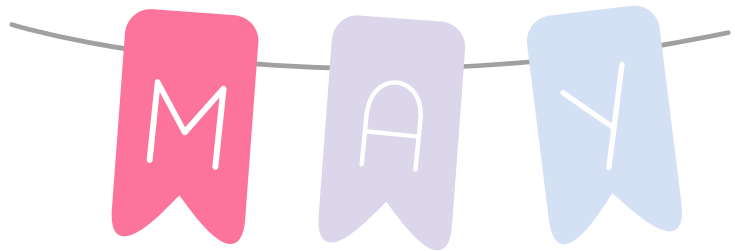
I will be away from the facility, on leave, from 30th April to 10th May inclusive. During this time our Clinical Manager and Support Managers, Mani and Andii will be available to assist you with any queries or questions.

Kind regards

*Gen*



# FROM THE LIFESTYLE TEAM



Hi everybody,

Thank you for being patient with us during our small outbreak toward the end of last month. In an effort to minimise the risk of spreading viruses, we postponed our group activities in lieu of individual activities and puzzle packs. Thank you all for understanding. I have rebooked many of those missed activities (Cycling without Age bike ride, Watercolour workshop) into the May program so we don't miss out. Please let me know if you would still like to attend those activities, or if you have any other suggestions for outing venues or activities.

We look forward to seeing you at the next activity!

*Mel & Sussan  
The Lifestyle Team*

Hello  
May

May

BIRTHDAYS

5th Sandy D

8th Dulcie S

8th Louise P

16th Wendy B

24th Peter R

27th Janet W



have a  
very happy  
birthday



On behalf of all the  
Beaumont Care family,  
we farewell



**Margaret Ricketts**

**GETTING TO KNOW OUR RESIDENTS**

**Helen Wyatt**



Helen was born and raised in Brisbane. She completed her Bachelor of Education, and has worked as a school teacher. Helen loves music, singing, and playing the piano. She enjoys spending her free time in the garden, reading and working on crossword puzzles. Helen says her greatest accomplishment is her wonderful family, and making a difference through her teaching career.



**Come and say hello to Helen!**

# STAFF PROFILE - ALLY

**Name:** Ally Ilkin

**Role/Position:** Kitchenhand

**How long have you worked at  
Beaumont Care?**  
3 months!

**What does your role entail?**  
I assist the chefs in ensuring all residents receive food that they with love and find nourishment from



**What do you enjoy most about your role?**  
I love to go around for morning tea and have the chance to see all residents and have little chats with everyone! The connection created with everyone is something really special and I'm so grateful that it is a huge part of my role.

**What do you enjoy most about working at Beaumont Care?**  
Everyone at Beaumont Care, both staff and residents, are so incredibly kind and accepting that it makes coming to work every day enjoyable. Working with the staff to make a difference to people's lives is truly rewarding.

**What is your dream holiday?**  
My dream holiday would be to visit all historical sites and to learn about the history that's right in front of you! Doing ancient history in high school really made this dream stick for me, haha.

**Do you have any pets? If so, then tell us a bit about them.**  
My pets all live with my parents, but my two childhood animals are Chief (Staffy, he would have been 15 this year, but sadly passed last month) and Willow (Manx Cat, turning 13 this year). Willow loves to jump on your back and have a little lie down.

**Is there anything else interesting about you that you would like to share?**  
Despite succulents being the easiest plant to take care of, they seem to be the main plant I can't keep alive, haha!

**What is your favourite food?**  
Eggs Benny!

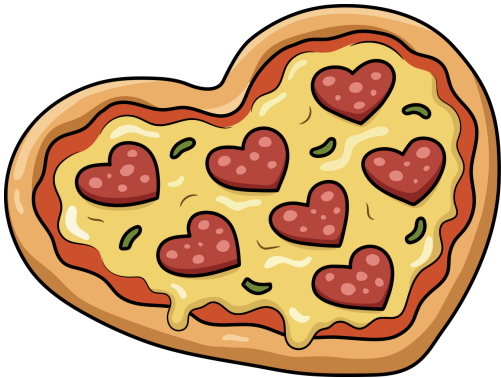
**What is your favourite colour?**  
Purple

**What are your special interests?**  
Apart from the millions of movies and TV shows I'm obsessed with, I love to collage and scrapbook!

# LIFE AT BEAUMONT CARE



COOKING  
PIZZA



# LIFE AT BEAUMONT CARE



# LIFE AT BEAUMONT CARE

# PUTT PUTT



# LIFE AT BEAUMONT CARE

## *Easter Bunny Visits* **AND RAFFLE WINNERS**



# LIFE AT BEAUMONT CARE



## *Easter Bunny Visits* **AND RAFFLE WINNERS**



# LIFE AT BEAUMONT CARE



# LIFE AT BEAUMONT CARE

## *Out and About*

## *Helenswale Bowls Club*



# LIFE AT BEAUMONT CARE

## *Out and About*

## *George's Paragon*



# LIFE AT BEAUMONT CARE

## *Out and About*

## *George's Paragon*



# LIFE AT BEAUMONT CARE

## *Out and About*

## *Historic Rivermill*



# VOLUNTEER OPPORTUNITIES & SUPPORT AT HOME



Make a Difference Through Connection



Be part of moments that truly matter



Support residents to keep doing what they love

# Volunteer With Us!



## BEAUMONT CARE

*Warm-Hearted Care, Your Way*

[www.beaumontcare.com.au](http://www.beaumontcare.com.au)

▪ 1300 217 336

▪ [volunteers@beaumontcare.com.au](mailto:volunteers@beaumontcare.com.au)



## EXCITING NEWS

Beaumont Care are now an official provider of **Support at Home** aged care services!



Access our trusted support, in the comfort of your own home

Call today on 0475 075 686 to learn more



## BEAUMONT CARE

*Warm-Hearted Care, Your Way*

Families and Friends are welcome to order and enjoy a meal through our main kitchen to have with their loved ones.

Please let the kitchen or administration know you would like a meal organised approx. 2 hours before scheduled mealtimes.

Next of Kin or relevant persons please alert staff if you; change your address, phone number, or contact details. We can then update your details.

## **HAIRDRESSER APPOINTMENTS**

Our hairdresser, Kristy visits on the last Wednesday of every month. Residents can book in for a haircut using the hairdresser book located at front reception.

Alternatively, see a staff member for assistance to book in with the hairdresser. Price lists can be found on our community board, as well as the Lifestyle office.

Residents are also welcome to use their own hairdresser at any time or go out to a private hair salon with family.

## **GOING OUT?**

Please let the staff know and sign in and out of the Resident Leave Record book located in the Main Foyer.

## **MAINTENANCE ISSUES?**

Do you have a light that needs replacing?

Tap that is leaky? Residents now have access to a Maintenance request book, located near the lounge area. All families, staff, and residents can now log any issues that they would like Maintenance to have a look at. Logbooks will be checked daily by our maintenance officer, Sean.

## **CLOTHING LABELS**

Please ensure that any new clothing items are placed in a named bag and handed in to reception to be labelled BEFORE giving them to residents or placing them in wardrobes. Unfortunately, many items of unlabelled and unidentified clothing are ending up in our lost property box in the laundry. Unlabelled and unidentified clothing will be donated to local OP shops at the end of each month.

To avoid disappointment, please ensure all new clothing items are adequately labelled

## **COVID-19 Update**

Although QLD health has recently relaxed guidelines for mask wearing and other entry precautions, aged care facility site managers can implement additional entry guidelines to minimise risks to vulnerable residents.

Under the current traffic light system, Rapid Antigen Tests (RATs) for visitors are required every 72 hours, and mask wearing is encouraged, but not mandatory.

Please check for any updates near the visitor sign in registers.

Unfortunately, we must remind everybody that our staff are here to assist, and abuse will not be tolerated.

# HAVE YOUR SAY

We invite you to assist us by letting us know what we do well and what we need to adjust so that we can improve our performance. We respect the opinions of our clients and those who visit our residential services. Speak to us today or alternatively leave feedback in the comments, concerns and suggestions box. See below the following avenues that are available to provide feedback, ideas, opinions, comments and advice.

## FEEDBACK FORMS

There are suggestion boxes located at the facility.  
Feedback forms can be found alongside.



## QR CODE

Scan the QR code to  
share what is important  
to you

## SURVEYS

Residents and their representatives are also encouraged to participate in satisfaction surveys released bi-annually.

## EMAIL

### Service Manager:

[genevieveverhoeff@beaumontcare.com.au](mailto:genevieveverhoeff@beaumontcare.com.au)

**Clinical Nurse:** [cnroslyn@beaumontcare.com.au](mailto:cnroslyn@beaumontcare.com.au)

**Executive Team:** [exec@beaumontcare.com.au](mailto:exec@beaumontcare.com.au)

## PHONE

Facility: (07) 5545 7822

Service Manager: 0409 572 138

## WEBSITE

[www.beaumontcare.com.au](http://www.beaumontcare.com.au)

## OR CONNECT WITH US ONLINE



**NEW CARD?** A friendly reminder to residents and family members to bring all new Medicare cards, Pension cards etc to the Administration office when you receive them so they can be photocopied and records updated accordingly on your file.

**UNNAMED & LOST CLOTHING?** We seem to be continuing to have a large amount of unlabeled clothing. Residents and Families please ensure all clothing items are labelled and if you are missing any clothing items could you please ask staff for assistance who would be more than happy to help.

## HELPFUL LINKS & RESOURCES

**Aged and Disability Advocacy Australia** 1800 818 338

**Aged Care Complaints Commission** 1800 550 552

**Cultural Diversity in Australia** [www.culteraldiversity.net.au](http://www.culteraldiversity.net.au)

**Older Persons Advocacy Network** 1800 700 660 [www.opan.com.au](http://www.opan.com.au)

**Palliative Care** 08) 7221 8233 [www.eldac.com.au](http://www.eldac.com.au)

**Human Rights Commission Queensland** 1300 130 670 [www.qhrc.qld.gov.au](http://www.qhrc.qld.gov.au)


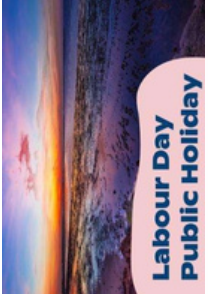
**Dementia Support Australia** 02) 8437 7355 [www.dementiacentre.com](http://www.dementiacentre.com)

**Aged Care Quality & Safety Commission** 1800 951 822 [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

**Advanced Care Planning** 1300 007 227 [www.advancedcareplanning.org.au](http://www.advancedcareplanning.org.au)

**Charter of Aged Care Rights** [www.agedcarequality.gov.au/resources/charter-aged-care-rights](http://www.agedcarequality.gov.au/resources/charter-aged-care-rights)

## Mt. Tamborine Activity Program ~ May 2026

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
 <p><b>4th</b> Star Wars Day</p>  <p><b>Labour Day</b> Public Holiday</p>	<p><b>5th</b> Cinco De Mayo</p> <p>9.00 Exercise Group 9.30 Scenic bus drive 10.30 Lunch outing to Windaroo Golf Course</p>	<p><b>6th</b></p> <p>AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Gardening club 1.30 Cooking Nachos for Cinco De Mayo</p>	<p><b>7th</b> Shopping Trolley</p> <p>10.30 Presbyterian Church Service 1.00 Exercise Group 2.00 Happy Hour &amp; Sing along</p>	<p><b>8th</b></p> <p>9.30 Garden walks 10.30 DSU Activities 2.00 Guitar music with Craig</p>	<p><b>9th</b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>	<p><b>10th</b></p> <p><b>Mother's Day</b> 2.00 Games with Rita in the Multi-purpose room</p>
<p><b>11th</b></p> <p>8.30 Morning visits 10.30 Anglican Service 10.30 Ian Smeed concert 1.00 Exercise Group 1.30 Games Club with Alison – Mega Scrabble</p>	<p><b>12th</b> Int'l Nurse's Day</p> <p>9.00 Garden walks 9.00 Cycling Without Age outing – Paradise Point &amp; Fish &amp; Chips 10.30 Sandy's High Tea Social Club</p>	<p><b>13th</b></p> <p>AM Catholic 1:1 visit 9.30 Armchair Yoga 9.30 Residents' meeting &amp; Advocacy Info session 2.00 Craft with Rita &amp; Sandra</p>	<p><b>14th</b> Shopping Trolley</p> <p>10.30 Presbyterian Church Service 1.00 Exercise Group 2.00 Happy Hour &amp; Sing along</p>	<p><b>15th</b></p> <p>9.30 Garden walks 10.30 Knitting &amp; Crochet group 2.00 Guitar music with Craig</p>	<p><b>16th</b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>	<p><b>17th</b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>
<p><b>18th</b> Nat'l Volunteers Week</p> <p>8.30 Morning visits 10.30 Anglican Service 10.30 Putt Putt Golf 1.00 Exercise Group 1.30 Games Club with Alison – Word Games</p>	<p><b>19th</b></p> <p>9.00 Exercise Group 9.30 Scenic bus drive 10.30 Lunch outing to Hinterland Hotel Nerrang</p>	<p><b>20th</b> World Bee Day</p> <p>AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Gardening group – Planting flowers: Bee Day 1.30 Watercolour workshop with Sina</p>	<p><b>21st</b> Shopping Trolley</p> <p>10.30 Presbyterian Church Service 1.00 Exercise Group 2.00 Happy Hour &amp; Sing along</p>	<p><b>22nd</b></p> <p>9.30 Garden walks 10.30 DSU Activities 2.00 Guitar music with Craig</p>	<p><b>23rd</b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>	<p><b>24th</b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>
<p><b>25th</b></p> <p>8.30 Morning visits 10.30 Anglican Service 10.30 Armchair Travel to Switzerland 1.00 Exercise Group 1.30 ATSI inspired dot painting with Alison</p>	<p><b>26th</b> Sorry Day</p> <p>9.00 Exercise Group 9.30 Scenic bus drive 10.30 Sandy's High Tea Social Club 10.30 Lunch Outing to Outpost Café Canungra</p>	<p><b>27th</b> Hairdresser</p> <p>AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Gardening group 1.30 Diamond Dots in the sunroom</p>	<p><b>28th</b> Shopping Trolley</p> <p>10.30 Presbyterian Church Service 1.00 Exercise Group 2.00 Happy Hour &amp; Sing along</p>	<p><b>29th</b></p> <p>9.30 Garden walks 10.30 Hand pampering &amp; Nail Care 2.00 Guitar music with Craig</p>	<p><b>30th</b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>	<p><b>31st</b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>