



# BEAUMONT CARE

*Warm-Hearted Care, Your Way*

Newsletter  
**MT TAMBORINE**



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**January 2026**

**HAPPY**  
*New Year*

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**BEAUMONT CARE  
MOUNT  
TAMBORINE**

Service Manager:  
Genevieve Verhoeff  
(07) 5545 7822  
24 Main Western Road,  
North Tamborine Qld 4272



[www.beaumontcare.com.au/mount-tamborine](http://www.beaumontcare.com.au/mount-tamborine)

# FROM THE SERVICE MANAGER

Hello families,

I would like to let you all know that I have just returned from leave. My son, James and I had the most amazing time travelling and creating beautiful memories with family and friends in New Zealand!

On my return, it is great to see that the front garden upgrades, courtyard sensory garden and the internal painting of our facility have been moving forward and are looking lovely! These projects will continue with the goal of creating an even more enjoyable environment and living spaces for all residents.

I would also like to take this opportunity to thank Mel Tape, Leisure & Lifestyle Coordinator and Kylie Hampson for organising such a wonderful and memorable Christmas lunch last week! The decorations, menu and entertainment were fabulous!

My door is always open if you have any queries or concerns. Feedback forms are also located in the main foyer area, online through the Beaumont Care website or access through the QR Code. On behalf of the team here at Beaumont Care Mount Tamborine, I would like to thank you all for your ongoing support and wish you all a safe and wonderful New Year!

Kind regards,

*Gen*



## EXCITING NEWS

Beaumont Care are now an official provider of  
**Support at Home** aged care services!



Access our trusted support,  
in the comfort of your own home

Call today on 0475 075 686 to learn more



BEAUMONT CARE

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# FROM THE LIFESTYLE TEAM

Hi everybody,

What a busy but fantastic Christmas period we all had! I hope you all enjoyed the festivities and gifts last month.

Now that 2025 is behind us, and we step into the new year, we will be working hard to recruit some more volunteers to run more activities groups and clubs.

I would love to get some resident-led clubs up and running as well; so your input is most welcome. If any family members or friends would like to volunteer their time, just an hour or two a week on a regular basis, to get some of our clubs up and running, we would LOVE to hear from you!

In the next few weeks we'll also be going around with our lifestyle survey to ask what kind of activities residents would like to see on the program for 2026. So have a think, and write a list!

We look forward to seeing you at the next activity!

*The Lifestyle Team*

## STAFF PROFILE - SUSSAN



**How long have you worked at Beaumont Care?**

3 months

**What does your role entail?**

Lifestyle support for residents, and direct caring I love interacting with all of the residents, especially ones with a Dementia diagnosis

**What do you enjoy most about working at Beaumont Care?**

Mel (haha)

**What is your dream holiday?**

Las Vegas

**What is your favourite food?**

Mushrooms

**What is your favourite colour?**

Teal

**What are your special interests?**

Bingeing TV

**Do you have any pets?**

I have a dog named Chops, and he is my world

# Welcome...

On behalf of all the  
Beaumont Care family,  
we warmly welcome

**Jean Smith**

# January

BIRTHDAYS

**Barbara B - 5th**

**Glenda E - 5th**

HAPPY  
BIRTHDAY!



## GETTING TO KNOW OUR RESIDENTS

### Chris

Chris was born in Australia, but grew up in New Zealand, where he studied to become a vet, before moving back to Australia to work in the mining industry for over 40 years.

Chris loves travelling, fishing, and camping. He formerly had pet dogs and loves to spend time outdoors, especially with his wife, Jenny.

Her also loves listening to Aussie rock music!

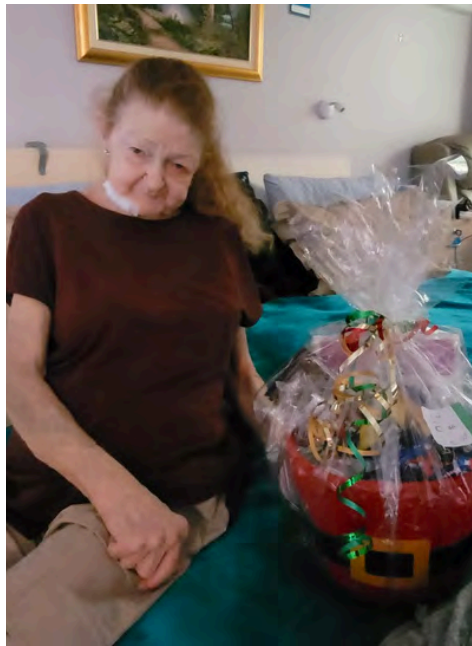
Come and say hello to Chris





# LIFE AT BEAUMONT CARE

## Christmas Tree decorating



## Christmas raffle winners Annette and Janice

## Acapella choir





# LIFE AT BEAUMONT CARE

## Christmas Luncheon and party





# LIFE AT BEAUMONT CARE





# LIFE AT BEAUMONT CARE



## Santa Visit





# LIFE AT BEAUMONT CARE



**Christmas line dancing**



# LIFE AT BEAUMONT CARE

## Christmas horse visit





# LIFE AT BEAUMONT CARE

**Goodstart Early Learning Visit**



**Youth group visit  
& performance**



# LIFE AT BEAUMONT CARE

Out and about





## **IMPORTANT INFORMATION**

### **Hairdresser Appointments**

Our hairdresser, Kristy visits on the last Wednesday of every month. Residents can book in for a haircut using the hairdresser book located at front reception. Alternatively, see a staff member for assistance to book in with the hairdresser. Price lists can be found on our community board, as well as the Lifestyle office.

Residents are also welcome to use their own hairdresser at any time or go out to a private hair salon with family.

### **Meals**

Families and Friends are welcome to order and enjoy a meal through our main kitchen to have with their loved ones.

Please let the kitchen or administration know you would like a meal organised approx. 2 hours before scheduled mealtimes.

### **Going Out?**

Please let the staff know and sign in **and** out of the Resident Leave Record book located in the Main Foyer.

### **Relatives Details / EPOAs**

Next of Kin or relevant persons please alert staff if you; change your address, phone number, or contact details. We can then update your details.

### **Maintenance Issues?**

Do you have a light that needs replacing? Tap that is leaky? Residents now have access to a Maintenance request book, located near the lounge area. All families, staff, and residents can now log any issues that they would like Maintenance to have a look at. Logbooks will be checked daily by our maintenance officer, Sean.

### **Clothing Labels**

Please ensure that any new clothing items are placed in a named bag and handed in to reception to be labelled BEFORE giving them to residents or placing them in wardrobes. Unfortunately, many items of unlabelled and unidentified clothing are ending up in our lost property box in the laundry. Unlabelled and unidentified clothing will be donated to local OP shops at the end of each month. To avoid disappointment, please ensure all new clothing items are adequately labelled.

## **COVID-19 Updates**

**Although QLD health has recently relaxed guidelines for mask wearing and other entry precautions, aged care facility site managers can implement additional entry guidelines to minimise risks to vulnerable residents.**

**Under the current traffic light system, Rapid Antigen Tests (RATs) for visitors are required every 72 hours, and mask wearing is encouraged, but not mandatory.**

**Please check for any updates near the visitor sign in registers.**

**Unfortunately, we must remind everybody that our staff are here to assist, and abuse will not be tolerated.**



# HAVE YOUR SAY

We invite you to assist us by letting us know what we do well and what we need to adjust so that we can improve our performance. We respect the opinions of our clients and those who visit our residential services. Speak to us today or alternatively leave feedback in the comments, concerns and suggestions box. See below the following avenues that are available to provide feedback, ideas, opinions, comments and advice.

## EMAIL

Service Manager:

[genevieveverhoeff@beaumontcare.com.au](mailto:genevieveverhoeff@beaumontcare.com.au)

Clinical Nurse: [cnroslyn@beaumontcare.com.au](mailto:cnroslyn@beaumontcare.com.au)

Executive Team: [exec@beaumontcare.com.au](mailto:exec@beaumontcare.com.au)

## PHONE

Facility: (07) 5545 7822

Service Manager: 0409 572 138

## SURVEYS

Residents and their representatives are also encouraged to participate in satisfaction surveys released bi-annually.

## FEEDBACK FORMS

There are suggestion boxes located at the facility.

Feedback forms can be found alongside.



## QR CODE

Scan the QR code to share what is important to you

**NEW CARD?** A friendly reminder to residents and family members to bring all new Medicare cards, Pension cards etc to the Administration office when you receive them so they can be photocopied and records updated accordingly on your file.

**UNNAMED & LOST CLOTHING?** We seem to be continuing to have a large amount of unlabeled clothing. Residents and Families please ensure all clothing items are labelled and if you are missing any clothing items could you please ask staff for assistance who would be more than happy to help.

## HELPFUL LINKS & RESOURCES

**Aged and Disability Advocacy Australia** 1800 818 338

**Aged Care Complaints Commission** 1800 550 552

**Cultural Diversity in Australia** [www.culturaldiversity.net.au](http://www.culturaldiversity.net.au)

**Older Persons Advocacy Network** 1800 700 660 [www.opan.com.au](http://www.opan.com.au)

**Palliative Care** 08) 7221 8233 [www.eldac.com.au](http://www.eldac.com.au)

**Human Rights Commission Queensland** 1300 130 670 [www.qhrc.qld.gov.au](http://www.qhrc.qld.gov.au)

**Dementia Support Australia** 02) 8437 7355 [www.dementiacentre.com](http://www.dementiacentre.com)

**Aged Care Quality & Safety Commission** 1800 951 822 [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

**Advanced Care Planning** 1300 007 227 [www.advancedcareplanning.org.au](http://www.advancedcareplanning.org.au)

**Charter of Aged Care Rights** [www.agedcarequality.gov.au/resources/charter-aged-care-rights](http://www.agedcarequality.gov.au/resources/charter-aged-care-rights)



# Mt. Tamborine Activity Program ~ January 2026

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	 <b>BEAUMONT CARE</b> <i>Warm-Hearted Care, Your Way</i>		<b>1<sup>st</sup></b>  <b>New Years Day</b> <b>Public Holiday</b>	<b>2<sup>nd</sup></b> 8.30 Morning visits 9.30 Exercise Group 10.30 Bingo 1.00 1:1 Visits 1.30 Music with Craig	<b>3<sup>rd</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>4<sup>th</sup></b> 11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
<b>6<sup>th</sup></b> 10.00 Morning visits 10.00 Exercise Group 10.30 Anglican Service 10.30 Putt Putt golf 10.00 Christmas pack-away	<b>7<sup>th</sup></b> 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing to Commercial Hotel - Nerang 2.00 Concert with Craig	<b>8<sup>th</sup></b> AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Gardening club 1.30 Paint & Sip in the garden area	<b>9<sup>th</sup></b> Shopping Trolley 9.00 Garden walks 10.00 Games Club with Alison - Mega Scrabble 10.30 Presbyterian Service 2.00 Happy Hour & Sing along	<b>10<sup>th</sup></b> 8.30 Morning visits 9.30 Exercise group 10.30 Cooking in DSU - Pikelets 2.00 Guitar music with Craig	<b>11<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>12<sup>th</sup></b> 11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
<b>13<sup>th</sup></b> 10.00 Morning visits 10.00 Exercise Group 10.30 Anglican Service 10.30 Snooker in the 'den 10.00 Lifestyle Survey visit	<b>14<sup>th</sup></b> 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing to The Club - Beaudesert 2.00 Concert with Craig	<b>15<sup>th</sup></b> AM Catholic 1:1 visit 9.30 Armchair Yoga 9.30 Residents' meeting 10.30 CAB meeting 2.00 Craft with Rita & Sandra	<b>16<sup>th</sup></b> Shopping Trolley 9.00 Garden walks 10.00 Games Club with Alison - Card Games 10.30 Presbyterian Service 2.00 Happy Hour & Sing along	<b>17<sup>th</sup></b> 8.30 Morning visits 9.30 Exercise group 10.30 Hand pampering & Nail Care 2.00 Guitar music with Craig	<b>18<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>19<sup>th</sup></b> 11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
<b>20<sup>th</sup></b> 10.00 Morning visits 10.00 Exercise Group 10.30 Anglican Service 10.30 Aussie Themed games 10.00 Aussie Trivia	<b>21<sup>st</sup></b> 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing to Hinze Dam 2.00 Concert with Craig	<b>22<sup>nd</sup></b> AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Gardening group 1.30 Sensory Clay modelling	<b>23<sup>rd</sup></b> Shopping Trolley 9.00 Garden walks 10.00 Games Club with Alison - Word Games 10.30 Presbyterian Service 2.00 Aussie Happy Hour & Sing along	<b>24<sup>th</sup></b> 8.30 Morning visits 9.30 Exercise group 10.30 Cooking in DSU - Vegemite Scrolls 2.00 Guitar music with Craig	<b>25<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>26<sup>th</sup></b> 11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
<b>27<sup>th</sup></b> 10.00 Morning visits 10.00 Exercise Group 10.30 Anglican Service 10.30 Putt Putt golf 10.00 Christmas pack-away	<b>28<sup>th</sup></b> 9.00 Garden walks 9.30 Scenic bus drive 10.30 Charis Seafood - Labrador 2.00 Concert with Craig	<b>29<sup>th</sup></b> AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Gardening group 1.30 Diamond Dots in the sunroom	<b>30<sup>th</sup></b> Shopping Trolley 9.00 Garden walks 10.00 Games Group with Alison - Board Games 10.30 Presbyterian Service 2.00 Happy Hour & Sing along	<b>31<sup>st</sup></b> 8.30 Morning visits 9.30 Exercise group 10.30 Garden Archery 2.00 Guitar music with Craig	<b>1<sup>st</sup></b> 2.00 Games with Rita in the Multi-purpose room	