



# BEAUMONT CARE

*Warm-Hearted Care, Your Way*

Newsletter  
**MT TAMBORINE**



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**December 2025**

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### **BEAUMONT CARE MOUNT TAMBORINE**

Service Manager:  
Genevieve Verhoeff  
(07) 5545 7822  
24 Main Western Road,  
North Tamborine Qld 4272



[www.beaumontcare.com.au/mount-tamborine](http://www.beaumontcare.com.au/mount-tamborine)

## FROM THE SERVICE MANAGER

Genevieve is currently taking a well-deserved break.

She thanks families, residents, and staff for their ongoing support, and wishes everybody a safe and happy holiday system.

## FROM THE CLINICAL NURSE

Hi everyone!

### **As the Year Draws to a close...**

It's hard to believe Christmas is already upon us—what a busy and productive year it has been!

Before we finish up for the year, we are pleased to share that Beaumont Care is in the process of transitioning to BestMed, our new medication management system. This modern platform will support safer and more streamlined medication administration, reduce the risk of errors, and provide access to advanced reporting. It will also strengthen our processes around incident management, governance, and compliance. Our team has been undertaking comprehensive training to ensure a smooth transition, and we remain committed to making this change as seamless as possible for all residents.

As we embrace the festive season, we would like to wish each of you a very Merry Christmas and a safe, happy New Year filled with good food, fun, and time spent with family and friends. We look forward to celebrating with you over the coming weeks.

Looking ahead to 2026, we are excited to continue introducing improvements and innovations that will help make our home a community you are proud to belong to.

Merry Christmas

*Colette and the Clinical team*

# FROM THE LIFESTYLE TEAM

Hi everybody,

Happy holiday season! We love this time of the year; it's full of laughter, fun, and festivities. It's also a good time to look back and reflect on the growth and changes in our lives.

We have a lot of community connection in December- from visits to our local Goodstart Kindy, to girl guide visits. We also have lots of fun games planned. Our residents' Christmas Party luncheon will be held on Friday 12th December, with doors opening at 11:30am. Please see the flyer below and ensure you RSVP early to ensure your place.

Please have a wonderful festive season. Stay safe, be kind to one another, and we look forward to celebrating 2026 with you.

*The Lifestyle Team*



*Beaumont Care Tamborine*

*Residents' Christmas Party Luncheon*

## **Dearest Families, Friends, Guests:**

You are cordially invited to attend the Annual Roslyn Lodge Residents' Christmas Party Luncheon!

**Date:** Friday, 12<sup>th</sup> December, 2025

**Doors Open From:** 11:00am

**Location:** Beaumont Care Tamborine Main Dining Hall  
24 Main Western Road, North Tamborine, QLD

**Cost:** Families & Guests \$30/person

**Places limited!! Please RSVP** to reception by 3PM Friday  
5<sup>th</sup> December, 2025 to avoid disappointment

### **IMPORTANT**

Please be advised that all visitors to Roslyn Lodge are requested to undergo a Rapid Antigen Test upon entry





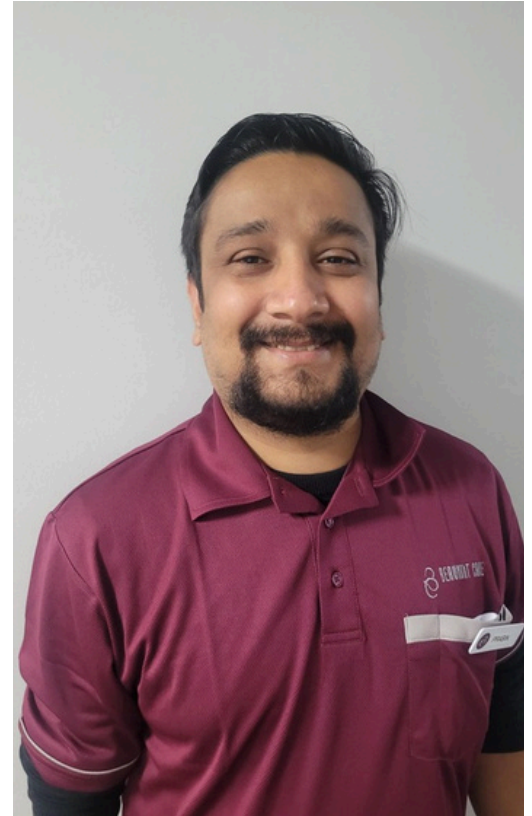
# STAFF PROFILE - PRABIN

Prabin has worked as a Direct Carer at Beaumont Care for about 4 months.

His favourite part of the job is making a positive difference in residents' lives and seeing them happy and comfortable. He also enjoys working with the friendly, supportive team, as well as the opportunity to learn and grow in aged care.

Travelling to Europe and exploring the culture and food would be Prabin's dream holiday. His interests include playing snooker, listening to music, and cooking and his favourite food is momo (Nepalese dumplings). Prabin's favourite colour is blue.

Prabin and his wife are expecting their first baby this month!



## SUPPORT AT HOME PROGRAM

Do you or another family member or friend over 65 need some assistance to remain independent at home?

To see how we may be able to assist you or someone you know, give our lovely team a call on **0475 075 686**. You will also find some more information on our website -

<https://www.beaumontcare.com.au/support-at-home/>

### EXCITING NEWS

Beaumont Care are now an official provider of  
**Support at Home** aged care services!



Access our trusted support,  
in the comfort of your own home

Call today on 0475 075 686 to learn more



**BEAUMONT CARE**

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# December

## BIRTHDAYS

Philip P - 26th

Rob B - 29th

HAPPY  
BIRTHDAY!



## GETTING TO KNOW OUR RESIDENTS



### Sandy

Sandy was born in the UK, and moved to Australia in 1981.

She loves Old Gold dark chocolate, watching Home and Away each night, and working on jigsaw puzzles in her free time.

Sandy lives at Roslyn Lodge with her husband, Phil, and they enjoy spending their free time together. Sandy has been Treasurer at the Tamborine Mountain Heritage Centre and still keeps in contact with close friends there.

Come and say hello to Sandy

Management and staff offer our deepest sympathy and condolences to the family and friends of

**Robert Kirkby**



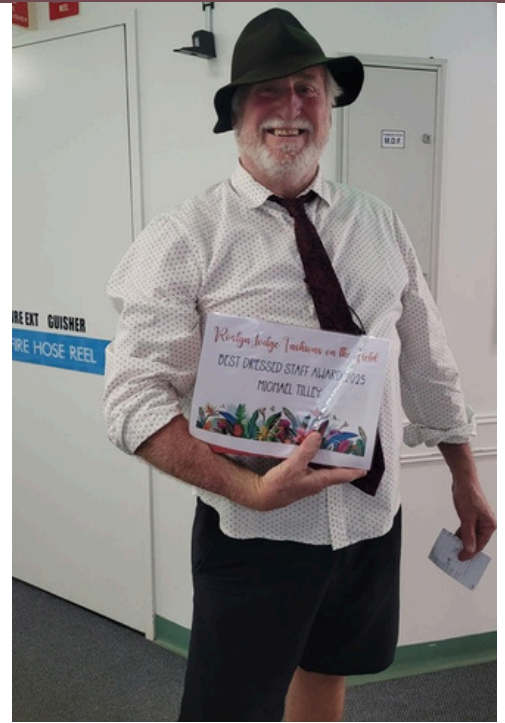
# LIFE AT BEAUMONT CARE

## Melbourne Cup celebrations





# LIFE AT BEAUMONT CARE





# LIFE AT BEAUMONT CARE



**Remembrance Day**



**Horse visit**





# LIFE AT BEAUMONT CARE



**Putt Putt golf**



**Hand pampering  
with students**





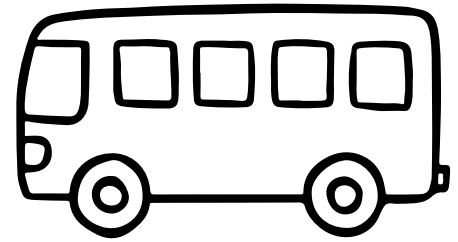
# LIFE AT BEAUMONT CARE

## Craft, scrabble and bingo





# LIFE AT BEAUMONT CARE



Out and about



## **IMPORTANT INFORMATION**

### **Hairdresser Appointments**

Our hairdresser, Kristy visits on the last Wednesday of every month. Residents can book in for a haircut using the hairdresser book located at front reception. Alternatively, see a staff member for assistance to book in with the hairdresser. Price lists can be found on our community board, as well as the Lifestyle office.

Residents are also welcome to use their own hairdresser at any time or go out to a private hair salon with family.

### **Meals**

Families and Friends are welcome to order and enjoy a meal through our main kitchen to have with their loved ones.

Please let the kitchen or administration know you would like a meal organised approx. 2 hours before scheduled mealtimes.

### **Going Out?**

Please let the staff know and sign in **and** out of the Resident Leave Record book located in the Main Foyer.

### **Relatives Details / EPOAs**

Next of Kin or relevant persons please alert staff if you; change your address, phone number, or contact details. We can then update your details.

### **Maintenance Issues?**

Do you have a light that needs replacing? Tap that is leaky? Residents now have access to a Maintenance request book, located near the lounge area. All families, staff, and residents can now log any issues that they would like Maintenance to have a look at. Logbooks will be checked daily by our maintenance officer, Sean.

### **Clothing Labels**

Please ensure that any new clothing items are placed in a named bag and handed in to reception to be labelled BEFORE giving them to residents or placing them in wardrobes. Unfortunately, many items of unlabelled and unidentified clothing are ending up in our lost property box in the laundry. Unlabelled and unidentified clothing will be donated to local OP shops at the end of each month. To avoid disappointment, please ensure all new clothing items are adequately labelled.

## **COVID-19 Updates**

**Although QLD health has recently relaxed guidelines for mask wearing and other entry precautions, aged care facility site managers can implement additional entry guidelines to minimise risks to vulnerable residents.**

**Under the current traffic light system, Rapid Antigen Tests (RATs) for visitors are required every 72 hours, and mask wearing is encouraged, but not mandatory.**

**Please check for any updates near the visitor sign in registers.**

**Unfortunately, we must remind everybody that our staff are here to assist, and abuse will not be tolerated.**



# HAVE YOUR SAY

We invite you to assist us by letting us know what we do well and what we need to adjust so that we can improve our performance. We respect the opinions of our clients and those who visit our residential services. Speak to us today or alternatively leave feedback in the comments, concerns and suggestions box. See below the following avenues that are available to provide feedback, ideas, opinions, comments and advice.

## EMAIL

Service Manager:

[genevieveverhoeff@beaumontcare.com.au](mailto:genevieveverhoeff@beaumontcare.com.au)

Clinical Nurse: [cnroslyn@beaumontcare.com.au](mailto:cnroslyn@beaumontcare.com.au)

Executive Team: [exec@beaumontcare.com.au](mailto:exec@beaumontcare.com.au)

## PHONE

Facility: (07) 5545 7822

Service Manager: 0409 572 138

## SURVEYS

Residents and their representatives are also encouraged to participate in satisfaction surveys released bi-annually.

## FEEDBACK FORMS

There are suggestion boxes located at the facility.

Feedback forms can be found alongside.



## QR CODE

Scan the QR code to share what is important to you

**NEW CARD?** A friendly reminder to residents and family members to bring all new Medicare cards, Pension cards etc to the Administration office when you receive them so they can be photocopied and records updated accordingly on your file.

**UNNAMED & LOST CLOTHING?** We seem to be continuing to have a large amount of unlabeled clothing. Residents and Families please ensure all clothing items are labelled and if you are missing any clothing items could you please ask staff for assistance who would be more than happy to help.

## HELPFUL LINKS & RESOURCES

**Aged and Disability Advocacy Australia** 1800 818 338

**Aged Care Complaints Commission** 1800 550 552

**Cultural Diversity in Australia** [www.culteraldiversity.net.au](http://www.culteraldiversity.net.au)

**Older Persons Advocacy Network** 1800 700 660 [www.opan.com.au](http://www.opan.com.au)

**Palliative Care** 08) 7221 8233 [www.eldac.com.au](http://www.eldac.com.au)

**Human Rights Commission Queensland** 1300 130 670 [www.qhrc.qld.gov.au](http://www.qhrc.qld.gov.au)

**Dementia Support Australia** 02) 8437 7355 [www.dementiacentre.com](http://www.dementiacentre.com)

**Aged Care Quality & Safety Commission** 1800 951 822 [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

**Advanced Care Planning** 1300 007 227 [www.advancecareplanning.org.au](http://www.advancecareplanning.org.au)

**Charter of Aged Care Rights** [www.agedcarequality.gov.au/resources/charter-aged-care-rights](http://www.agedcarequality.gov.au/resources/charter-aged-care-rights)



# Mt. Tamborine Activity Program ~ December 2025

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
<b>1<sup>st</sup> Christmas Tree Day</b> 9.30 Physio Exercise 10.30 Anglican Church service in Violet Room 10.30 <b>Snowman 10-Pin Bowling</b> 1.30 Xmas Decorating	<b>2<sup>nd</sup></b> 9.00 Garden Walks 9.30 Scenic Bus Outing 10.30 Lunch outing to Norfolk Tavern Ormeau 2.00 Graig Guitar Concert 5.30 <b>Girl Guide visits</b>	<b>3<sup>rd</sup></b> AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Gardening Group – Hanging baskets 1.30 Xmas Decorating – Violet Room & DSU	<b>4<sup>th</sup> Shopping Trolley</b> 9.30 Physio Exercise 10.30 Presbyterian Church Service 2.00 Happy Hour & Sing along with Rita 4.30 <b>Jnr Girl Guide visits</b>	<b>5<sup>th</sup> Int'l Volunteer Day on</b> 8.30 Morning visits 9.30 Exercise Group 10.30 DSU Cooking- gingerbread men 2.00 Guitar music with Craig	<b>6<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>7<sup>th</sup></b> 11.30 Songs of Praise 2.00 Rita's games - in Multi-purpose room
<b>8<sup>th</sup></b> 9.30 Exercise Group 10.30 Anglican Church service in Violet Room 10.30 <b>Christmas Bingo</b> 1.30 <b>Candy Cane Putt Golf</b>	<b>9<sup>th</sup></b> 9.00 Garden Walks 9.30 Sandra's Xmas M/Tea 11.00 Lunch outing to Artizen Gallery Walk 2.00 Craig Guitar Concert	<b>10<sup>th</sup></b> AM Catholic 1:1 visit 9.30 Armchair Yoga 9.30 – 11.30 <b>Acapella Church Choir Concert</b> 2.00 Craft with Rita & Sandra	<b>11<sup>th</sup> Shopping Trolley</b> 8.30 Morning visits 10.30 Presbyterian Church Service 2.00 Happy Hour & Sing along with Rita	<b>12<sup>th</sup> RT Xmas Party</b> 10.00 <i>Community Care Christmas Play</i> 11.30 <b>Residents Christmas Party ft guest entertainer Craig</b>	<b>13<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>14<sup>th</sup></b> 11.30 Songs of Praise 2.00 Rita's games - in Multi-purpose room
<b>15<sup>th</sup></b> 9.30 Exercise Group 10.30 Anglican Church service in Violet Room 10.30 <b>Christmas Mitt Games</b> 1.30 <b>Reindeer Games</b> – Main lounge	<b>16<sup>th</sup></b> No scheduled activities this morning 2.00 Graig Guitar Concert 4pm–9pm <b>Dinner Bus outing to The Wattle Hotel &amp; Christmas Lights Bus</b>	<b>17<sup>th</sup></b> AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 <b>Christmas Paint &amp; Sip in the Garden</b> 1.30 <b>Christmas Movie – Polar Express &amp; 1:1 visits</b>	<b>18<sup>th</sup> Shopping Trolley</b> 8.30 Morning visits 10.30 Presbyterian Church Service & <b>Volunteer morning tea</b> 2.00 Happy Hour & Sing along with Rita	<b>19<sup>th</sup> on</b> 8.30 Morning visits 9.30 Exercise Group 10.30 <b>Santa Visits!</b> Room to room visits 2.00 Guitar music with Craig	<b>20<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>21<sup>st</sup></b> 11.30 Songs of Praise 2.00 Rita's games - in Multi-purpose room
<b>22<sup>nd</sup></b> 10.00 Visit to Goodstart <b>Early Learning Centre</b> 10.30 Anglican Church service in Violet Room 1.30 <b>Christmas Movie – The Grinch</b>	<b>23<sup>rd</sup></b> No bus today 8.30 Morning visits & shopping orders 9.00 Exercise Group 10.30 Hand Pampering 2.00 Guitar music with Craig	<b>24<sup>th</sup> Christmas Eve</b> AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 <b>Armchair travel to The North Pole</b> 1.30 <b>Christmas Trivia</b>	<b>25<sup>th</sup></b> <b>Merry Christmas Day</b>	<b>26<sup>th</sup></b> <b>BOXING DAY</b>	<b>27<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>28<sup>th</sup></b> 11.30 Songs of Praise 2.00 Rita's games - in Multi-purpose room
<b>29<sup>th</sup> Shopping Trolley</b> 9.30 Exercise Group 10.30 Anglican Church service in Violet Room 10.30 Mega Scrabble 1.30 Resident Choice	<b>30<sup>th</sup></b> No bus today 8.30 Morning visits & shopping orders 10.30 1:1 Room Visits 2.00 Guitar music with Craig	<b>31<sup>st</sup> New Years Eve</b> AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Word Games – Main Lounge 1.30 <b>New Years Eve Party</b>	<div><b>BEAUMONT CARE</b> <i>Warm-Hearted Care, Your Way</i></div> <div></div>			

Please be advised that daily activities are subject to change due to resident preferences and choices