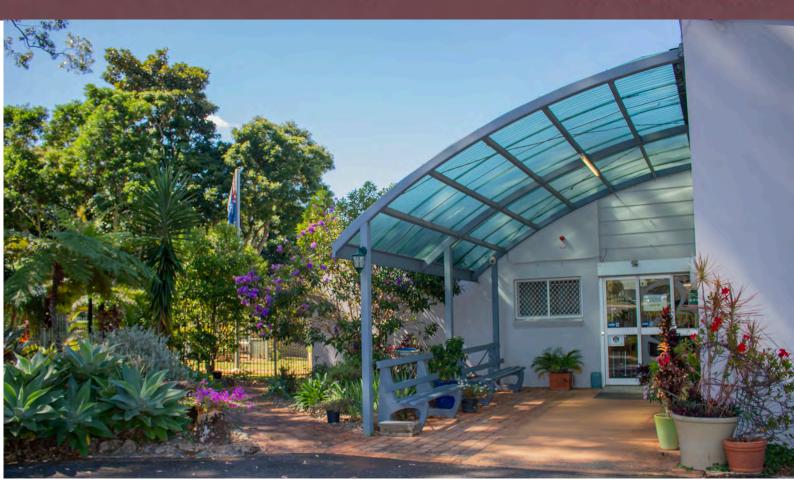


Verysletter MT TAMBORINE



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July 2025

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BEAUMONT CARE MOUNT TAMBORINE

Service Manager:
Genevieve Verhoeff
(07) 5545 7822
24 Main Western Road,
North Tamborine Qld 4272

FROM THE SERVICE MANAGER

Hello families!

As the cool winter weather sets in, I'd like to remind all families and residents to check to make sure that wardrobes are stocked with appropriate warm clothing, especially for our residents who like to go on outings. We have plenty of blankets available for residents who feel the chill. Please ask your care staff at any time if you would like additional blankets. We also have climate control in all bedrooms, so if you would like assistance with setting the temperature of your air conditioners to a more suitable, comfortable temperature, please also let your care staff know.

We have recently completed the refurbishments of all of our hand washing stations around the facility. These stations are available for everybody to use, to ensure we maintain a high level of hand hygiene and to ensure our infection control practices are up to standard. We have received our new outdoor furniture and are looking forward to utilising our outdoor areas more in the warmer months. Many of you would have noticed that our Violet Room has had a mini-refurbishment, with a fresh coat of paint and a rearrangement of the furniture. This is all to help make the area feel more homely and inviting for all of our residents that utilise the space.

If you have any feedback at all, please do not hesitate to let myself, or any of my team know.

Thanks,

gen

FROM THE LIFESTYLE TEAM

Hi everyone!

Winter has definitely arrived, and as typically happens around this time of year, we all get a little more sleepy and rugged up. We have had a little decline in participation of group activities and especially outdoor activities lately, which is normal for winter time, but we don't want to get too complacent!

Remember, if we don't keep active (physically, mentally) it can get harder for us to keep motivated; and as the old adage goes- "If you don't use it, you lose it!" So I'd like to work with you all on small group activities, or more 1:1 contact in your rooms if that is more comfortable for you. Our activities program is flexible to suit resident day-to-day needs and requests. We always have indoor alternatives, and the ability to adapt outdoor activities to suit indoor settings if required.

As always, if you have any suggestions for activities or outings, please do not hesitate to let us know. We look forward to seeing you at our next activity. Come and join us!

The Diversional Therapy Team,

Mel. Tammy. & Kylie

Welcome...

On behalf of all the Beaumont Care family, we warmly welcome

Margaret Piper

along with their family and friends.



3rd Bill Lane - 3rd Jacqueline French - 11th Leonie Archer - 15th Malcolm Clark - 28th Chris Shepherd - 29th

HAPPY BIRTHDAY!



GETTING TO KNOW OUR RESIDENTS



Elizabeth

Liz was born and raised in Hobart, but has also lived in Melbourne and Queensland.

She has completed an Arts degree and worked as a Textile designer. Liz has a Brown Belt in Judo, qualified for the 1956 Olympic Games (and almost competed alongside Dawn Fraser), started a telecommunications company with her late husband, assisted in inventing the "fax switch chip", assisted in launching the "Myer's country car group", and had a hand in establishing the Tennis Courts and Tennis Club on Tamborine Mountain!

Liz loves Summer, and going out on outings.

Come and say hello to Liz!

Management and staff offer our deepest sympathy and condolences to the family and friends

John Strudwick

STAFF PROFILE - RHIANNON

How long have you worked at Beaumont Care?

1 year in my role as a carer and kitchen hand

What does your role entail?
Caring for the residents

Caring for the residents

What do you enjoy most about your role?

Looking after the residents alongside a really good team

What do you enjoy most about working at Beaumont Care?

The other staff members — we all have such unique personalities and we all gel so well together

What is your dream holiday?
Travelling Australia and Europe

What is your favourite food?

Cheese! (Lactose-free, because I'm lactose intolerant)

What is your favourite colour?

Pink

What are your special interests?

Horse riding

Do you have any pets? If so, then tell us a bit about them.

Yes; 2 cats named Luna & Bolt, and 1 horse- Alfie, who has recently become blind in both eyes, but is still thriving in life.

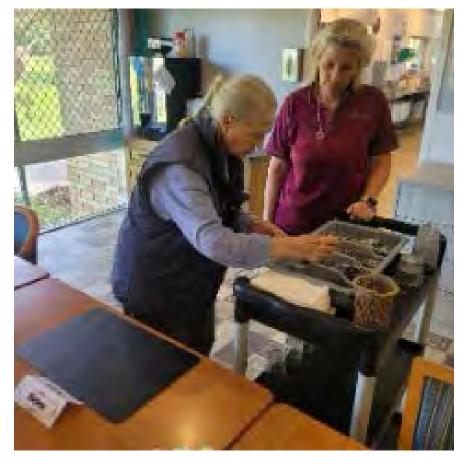


Memory Support Unit Specific Activities

We are currently tailoring our MSU program to contain more person specific tasks for meaningful engagement. We encourage residents to continue to pursue their interests and hobbies they had when they were younger. Artists can continue painting and colouring, homemakers may choose to set tables or polish cutlery, office workers can help with shredding or filing, and engineers may choose to engage in miniature railway or model creating.









Scrap-booking with Rita









Armchair travel to the Philippines & food tasting!



Goose and duck feeding



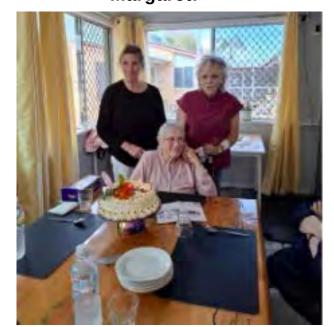
Exercise group





Happy birthday Helen & Margaret!





Singalong with Craig (And Peter)

Our residents love their Friday singalongs with Craig, featuring back up vocals from resident

Helen's son, Peter! Happy birthday Peter!









Residents at the Indoor Eden Nursery







Lots of yummy lunch outings this month! Here are residents enjoying themselves at Saltwater Creek Hotel, Blue Bistro Helensvale Bowls and Coomera Hotel to name a few!









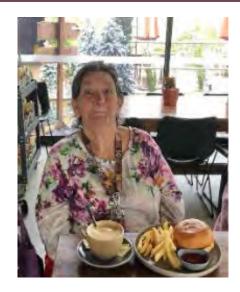


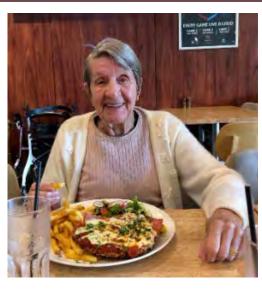




















IMPORTANT INFORMATION

Hairdresser Appointments

Our hairdresser, Kristy visits on the last Wednesday of every month. Residents can book in for a haircut using the hairdresser book located at front reception. Alternatively, see a staff member for assistance to book in with the hairdresser. Price lists can be found on our community board, as well as the Lifestyle office.

Residents are also welcome to use their own hairdresser at any time or go out to a private hair salon with family.

Meals

Families and Friends are welcome to order and enjoy a meal through our main kitchen to have with their loved ones.

Please let the kitchen or administration know you would like a meal organised approx. 2 hours before scheduled mealtimes.

Going Out?

Please let the staff know and sign in <u>and</u> out of the Resident Leave Record book located in the Main Foyer.

Relatives Details / EPOAs

Next of Kin or relevant persons please alert staff if you; change your address, phone number, or contact details. We can then update your details.

Maintenance Issues?

Do you have a light that needs replacing? Tap that is leaky? Residents now have access to a Maintenance request book, located near the lounge area. All families, staff, and residents can now log any issues that they would like Maintenance to have a look at. Logbooks will be checked daily by our maintenance officer, Sean.

Clothing Labels

Please ensure that any new clothing items are placed in a named bag and handed in to reception to be labelled BEFORE giving them to residents or placing them in wardrobes. Unfortunately, many items of unlabelled and unidentified clothing are ending up in our lost property box in the laundry. Unlabelled and unidentified clothing will be donated to local OP shops at the end of each month. To avoid disappointment, please ensure all new clothing items are adequately labelled.

COVID-19 Updates

Although QLD health has recently relaxed guidelines for mask wearing and other entry precautions, aged care facility site managers can implement additional entry guidelines to minimise risks to vulnerable residents.

Under the current traffic light system, Rapid Antigen Tests (RATs) for visitors are required every 72 hours, and mask wearing is encouraged, but not mandatory.

Please check for any updates near the visitor sign in registers.

Unfortunately, we must remind everybody that our staff are here to assist, and abuse will not be tolerated.

HAVE YOUR SAY

We invite you to assist us by letting us know what we do well and what we need to adjust so that we can improve our performance. We respect the opinions of our clients and those who visit our residential services. Speak to us today or alternatively leave feedback in the comments, concerns and suggestions box. See below the following avenues that are available to provide feedback, ideas, opinions, comments and advice.

EMAIL

Service Manager:

genevieveverhoeff@beaumontcare.com.au Clinical Nurse: cnroslyn@beaumontcare.com.au Executive Team: exec@beaumontcare.com.au

FEEDBACK FORMS

There are suggestion boxes located at the facility. Feedback forms can be found alongside.



PHONE

Facility: (07) 5545 7822 Service Manager: 0409 572 138

SURVEYS

Residents and their representatives are also encouraged to participate in satisfaction surveys released bi-annually.

QR CODE

Scan the QR code to share what is important to you

NEW CARD? A friendly reminder to residents and family members to bring all new Medicare cards, Pension cards etc to the Administration office when you receive them so they can be photocopied and records updated accordingly on your file.

UNNAMED & LOST CLOTHING? We seem to be continuing to have a large amount of unlabeled clothing. Residents and Families please ensure all clothing items are labelled and if you are missing any clothing items could you please ask staff for assistance who would be more than happy to help.

HELPFUL LINKS & RESOURCES

Aged and Disability Advocacy Australia 1800 818 338

Aged Care Complaints Commission 1800 550 552

Cultural Diversity in Australia www.culteraldiversity.net.au

Older Persons Advocacy Network 1800 700 660 www.opan.com.au

Palliative Care 08) 7221 8233 www.eldac.com.au

Human Rights Commission Queensland 1300 130 670 www.qhrc.qld.gov.au

Dementia Support Australia 02) 8437 7355 www.dementiacentre.com

Aged Care Quality & Safety Commission 1800 951 822 www.agedcarequality.gov.au

Advanced Care Planning 1300 007 227 www.advancecareplanning.org.au

Charter of Aged Care Rights www.agedcarequality.gov.au/resources/charter-aged-care-rights

Monday	Tuesday	Wednesday	Wednesday Thursday Friday	Friday	Saturday	Sunday
* 0.00	1st	2nd	3rd	4.4	5th	6th NAIDOC Week
	8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing to Boathouse Tavern	8.30 Morning visits AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Board Games 1.30 Target Practice in Main Lounge	8.30 Morning visits 10.30 Presbyterian Church Service 11.00 Exercise group 2.00 Happy Hour & sing along	8.30 Morning visits 9.00 Garden walks 10.30 Card Games – Violet Room 1.30 Guitar music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise Songs Praise 2.00 Rita's games - in Multi-purpose room
7th Chocolate Day	8 th	9th Origin Game 3	10 _{th}	11#	12 th	13th
9.00 Exercise Group 10.30 Anglican Service 10.30 Aboriginal Inspired "dreamtime" painting 1.30 Chocolate sensory guessing game	8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing to Bearded Dragon	8.30 Morning visits AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Mega scrabble 2.00 Card Crafts with Rita & Sandra	9.30 Conversation group 10.30 Presbyterian Church service 11.00 Exercise group 2.00 Happy Hour & Sing along	8.30 Morning visits 9.00 Garden walks 10.30 Boomerang crafts 1.30 Guitar music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise Songs Praise 2.00 Rita's games - in Multi-purpose room
14th Bastille Day	15 th	16th	17th	18th	19*h	20th
9.00 Exercise Group 10.30 Anglican Church service in Violet Room 10.30 Armchair travel to France for Bastille Day 1.30 Eiffel Tower 3D Puzzle building	8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing to Logan Village Hotel	AM Catholic 1:1 visit 9.30 Armchair Yoga 9.30 Residents' meeting & advocacy education 1.30 Word games – Main Lounge Room	8.30 Morning visits 10.30 Presbyterian Church Service 11.00 Exercise group 2.00 Happy Hour & sing along	8.30 Morning visits 9.00 Garden walks 10,30 Bingo 1.30 Guitar music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise Songs Praise Praise 2.00 Rita's games - in Multi-purpose room
21st	22nd	23rd	24th	25 th	26 th	27th
9.00 Exercise Group 10.30 Anglican Church service in Violet Room 10.30 Beanbag Toss 1.30 Paint & Sip in the Sunroom	8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Outing to Ross Evans Nursery & Cafe 53	8.30 Morning visits AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Garden group— Succulent Potting 1.30 Movie afternoon	9.30 Conversation group 10.30 Presbyterian Church service 11.00 Exercise group 2.00 Happy Hour & Sing along	8.30 Morning visits 9.00 Garden walks 10.30 Putt Putt Golf 1.30 Guitar music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise Songs Praise 2.00 Rita's games - in Multi-purpose room
28th	29*h	30th Hairdresser	31st	O REDIIM	REDIMINT PODE	
9.00 Exercise Group 10.30 Anglican Church service in Violet Room 10.30 Jumbo Soccer 1.30 Trivia – Violet Room	8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing to	8.30 Morning visits AM Catholic 1:1 visit 9.30 Armchair Yoga 10.30 Clay Crafts 1.30 Mega Uno memory	8.30 Morning visits 10.30 Presbyterian Church Service 11.00 Exercise group 2.00 Happy Hour & sing	Marm-Hearted Care, Your Way	Care, Your Way	

Please be advised that daily activities are subject to change due to resident preferences and choices