



BEAUMONT CARE

Warm-Hearted Care, Your Way

Newsletter
MT TAMBORINE



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June 2025

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BEAUMONT CARE MOUNT TAMBORINE

Service Manager:
Genevieve Verhoeff
(07) 5545 7822

24 Main Western Road,
North Tamborine Qld 4272



www.beaumontcare.com.au/mount-tamborine

FROM THE SERVICE MANAGER

Hello families!

I am happy to share with you the positive feedback we've received in relation to the new outdoor furniture we have received for our facility. We are currently working towards building an homely outdoor area suitable for residents and families to use at any time. We are sourcing quotes for shade sails to be placed in community areas, and are very appreciative of the support we are receiving from the local Tamborine Mountain Men's Shed in relation to plans for raised garden beds to be added around our garden areas. We can't wait to see our outdoor space come together.

I would also like to take this opportunity to remind everybody that from the 1st of July 2025, the new Aged Care Act Strengthened Quality Standards will come into effect, giving residents more power to make their own choices in relation to their care, environment, nutrition, and community. We have been conducting education and panel interviews with staff, representatives, and residents as part of our feedback and consumer advice process to gauge our clientele understanding, and guide our management processes during this transition period. If you have any questions in relation to this process or the new Strengthened Quality Standards, please do not hesitate to arrange a time to meet with me.

Gen

FROM THE LIFESTYLE TEAM

Hi everyone!

I'm thrilled with the photos from our recent bus outing to the ArtVo interactive museum. We had a great time with the optical illusions, and becoming works of art. The pictures turned out great! I'd like to remind everyone that with the popularity of our bus outings, there may be times where a turn-based system may have to be implemented to ensure everybody has an opportunity to join us on outings. I'm working on having our outing locations advertised on our monthly activities program, so residents can plan ahead and choose which outings they may be interested. This is always subject to change due to things like weather, however I will endeavour to communicate any changes as soon as possible.

In other news, I am happy to have Tammy helping out with our Lifestyle program. Many of you know Tammy from her role as administration officer this past year. She will be assisting me during the week, with a focus on meaningful activities and engagement with our memory support residents.

As always, if you have any suggestions for activities or outings, please do not hesitate to let us know. We look forward to seeing you at our next activity. Come and join us!

The Diversional Therapy Team,

Mel, Tammy, & Kylie

Mel., Tammy & Kylie

Welcome...

On behalf of all the
Beaumont Care family,
we warmly welcome

Margaret Piper

along with their family
and friends.

June BIRTHDAYS

Helen Wyatt 17th

**HAPPY
BIRTHDAY!**



GETTING TO KNOW OUR RESIDENTS

Robin Barrett

Robin was born and raised in Victoria. He has worked in a few industries, including forestry, construction, and trucking. Robin shares custody of his cat, Ziggy, with his wife Jan who also lives at the facility. He loves country music and reading his Kindle in his spare time. Come and say hello to Rob!



Management and staff offer our deepest sympathy and condolences to the family and friends
of
John Strudwick

STAFF PROFILE -

Colette Sweeney is a Registered Nurse at Beaumont Care, where she has been working for nearly a year. Her primary responsibility is overseeing the medical needs of residents. Colette enjoys collaborating with a fantastic team and appreciates the coffee at Beaumont Care. In her personal life, she dreams of visiting the Holy Land, enjoys fish roe on toast, and loves the colour green. She has a special interest in hiking and cherishes spending time with her family. Colette is also an animal lover, sharing her home with Molly, a 15-year-old Pug/Jack Russell mix, and Snowy, her cat. Originally from New Zealand, Colette comes from a family of seven children and homeschools her three boys.



LIFE AT BEAUMONT CARE

COMMUNITY CONNECTIONS

We would like to extend a huge thank you to Mitre 10 North Tamborine for the resources, and the Tamborine Mountain Men's Shed for the creation and donation of sensory boards and personalised puzzles for our residents. Warren has done an amazing job creating boards and games that are meaningful to specific resident hobbies and vocations for improved engagement. The Tamborine Men's Shed also created wooden hearts for our craft group to decorate as part of their activity (see further)



LIFE AT BEAUMONT CARE

Mother's Day

We would like to thank students from the Tamborine College, and Kelly and her army of wonderful volunteers at Adopt-A-Grandparent for their lovely Mother's Day gifts for our residents.



LIFE AT BEAUMONT CARE

Sunflower Donations

A huge thank you to Caroline and Jenny for donating and delivering a multitude of beautiful and vibrant Sunflowers after the Kalbar Sunflower Festival.



LIFE AT BEAUMONT CARE

Nadia and Roxanne's baby shower

Congratulations to both Nadia and Roxanne! We wish you both the safe and healthy arrivals of your baby girls!



LIFE AT BEAUMONT CARE

Happy International Nurse's Day!

We celebrated our wonderful registered staff with a lovely Nurse's Day pizza party! Thank you Nurse's for all you do for us!



LIFE AT BEAUMONT CARE

Craft and Sensory Art Activities



IMPORTANT INFORMATION

Clothing Labels

Please ensure that any new clothing items are placed in a named bag and handed into reception to be labeled BEFORE giving them to residents or placing them in wardrobes. Unfortunately, many items of unlabelled and unidentified clothing are ending up in our lost property box in the laundry. **Unlabelled and unidentified clothing will be donated to local OP shops at the end of each month.** To avoid disappointment, please ensure all new clothing items are adequately labeled.

Hairdresser Appointments

We are currently seeking a new hairdresser to come in on a fortnightly or monthly basis to assist residents with their haircuts and hairdressing needs. If you or anybody you know might be interested in coming in on a regular basis, please contact administration to discuss availability and details.

Residents are also welcome to use their own hairdresser at any time or go out to a private hair salon with family.

Meals

Families and Friends are welcome to order and enjoy a meal through our main kitchen to have with their loved ones. The cost is \$5.00 per meal payable to Admin or through the kitchen.

Please let the kitchen know you would like a meal organised approx. 2 hours before scheduled mealtimes.

Going Out?

Please let the staff know and sign in **and** out of the Resident Leave Record book located in the Main Foyer.

Relatives Details / EPOAs

Next of Kin or relevant persons please alert staff if you; change your address, phone number, or contact details. We can then update your details.

Maintenance Issues?

Do you have a light that needs replacing? Tap that is leaky? Residents now have access to a Maintenance request book, located near the lounge area. All families, staff, and residents can now log any issues that they would like Maintenance to have a look at. Logbooks will be checked daily by our maintenance officer, Brody.

COVID-19 Updates

Although QLD health has recently relaxed guidelines for mask wearing and other entry precautions, aged care facility site managers can implement additional entry guidelines to minimise risks to vulnerable residents.

Under the current traffic light system, Rapid Antigen Tests (RATs) for visitors are required every 72 hours, and mask wearing is encouraged, but not mandatory.

Please check for any updates near the visitor sign in registers.

Unfortunately, we must remind everybody that our staff are here to assist, and abuse will not be tolerated.

HAVE YOUR SAY

Beaumont Care is committed to providing high quality care and services. We invite you to assist us by letting us know what we do well and what we need to adjust so that we can improve our performance. We respect the opinions of our clients and those who visit our residential services. Speak to us today or alternatively leave feedback in the comments, concerns and suggestions box. See below the following avenues that are available to provide feedback, ideas, opinions, comments and advice.

EMAIL

Service Manager:

genevieveverhoeff@beaumontcare.com.au

Clinical Nurse: cnroslyn@beaumontcare.com.au

Executive Team: exec@beaumontcare.com.au

FEEDBACK FORMS

There are suggestion boxes located at the facility.

Feedback forms can be found alongside.

PHONE

Facility: (07) 5545 7822

Service Manager: 0409 572 138

ONLINE ELECTRONICALLY

Beaumont Care has an online 'feedback form accessible at www.beaumontcare.com.au

NEWSLETTER / SURVEYS / GROUP EMAIL

Residents and their representatives are encouraged to participate in satisfaction surveys released bi-annually. Newsletter format has been updated to be more informative to enhance transparency with the changes expected within the aged care sector. Group emails are utilised on an as needed basis to disseminate information quickly to resident representatives.

NEW CARD? A friendly reminder to residents and family members to bring all new Medicare cards, Pension cards etc to the Administration office when you receive them so they can be photocopied and records updated accordingly on your file.

UNNAMED & LOST CLOTHING? We seem to be continuing to have a large amount of unlabeled clothing. Residents and Families please ensure all clothing items are labelled and if you are missing any clothing items could you please ask staff for assistance who would be more than happy to help.

HELPFUL LINKS & RESOURCES

Aged and Disability Advocacy Australia 1800 818 338

Aged Care Complaints Commission 1800 550 552

Cultural Diversity in Australia www.culteraldiversity.net.au

Older Persons Advocacy Network 1800 700 660 www.opan.com.au

Palliative Care 08) 7221 8233 www.eldac.com.au

Human Rights Commission Queensland 1300 130 670 www.qhrc.qld.gov.au


Dementia Support Australia 02) 8437 7355 www.dementiacentre.com

Aged Care Quality & Safety Commission 1800 951 822 www.agedcarequality.gov.au

Advanced Care Planning 1300 007 227 www.advancecareplanning.org.au

Charter of Aged Care Rights www.agedcarequality.gov.au/resources/charter-aged-care-rights

Mt. Tamborine Activity Program ~ May 2025

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
 BEAUMONT CARE <i>Warm-Hearted Care, Your Way</i>			1st	2nd	3rd	4th Star Wars Day
			9.00 Exercise group 9.30 Conversation group 10.30 Presbyterian service- Violet Room 2.00 Happy Hour & sing along	8.30 Morning visits 9.30 Exercise Group 10.00 Colouring in MSU 10.30 Cooking- Main Lounge 1.30 Music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
5th Cinco de Mayo	6th	7th	8th	9th	10th	11th
	8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing	8.30 Morning visits 9.30 Armchair Yoga 10.30 Roxy & Nadia's Baby Shower! 1.30 Hand pampering 	8.30 Morning visits 9.00 Exercise group 10.30 Presbyterian service- Violet Room 2.00 Happy Hour & sing along	8.30 Morning visits 9.30 Exercise Group 10.30 Mother's Day high tea in Main Lounge 1.30 Guitar music with Craig	2.00 Games with Rita in the Multi-purpose room	MOTHERS DAY 11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
12th Int'l Nurses Day	13th	14th	15th	16th	17th	18th
9.00 Exercise group 10.30 Anglican service in Violet Room 10.30 Games in Garden PM- Nurses' Day BBQ 1.30 Trivia- in violet room	8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing	8.30 Morning visits 9.30 Armchair Yoga 10.30 Armchair travel to Mexico 2.00 Craft with Rita & Sandra	9.00 Exercise group 9.30 Conversation group 10.30 Presbyterian service- Violet Room 2.00 Happy Hour & sing along 	8.30 Morning visits 9.30 Exercise Group 10.30 Putt Putt golf in Main Lounge 1.30 Guitar music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
19th Volunteers Week	20th	21st	22nd	23rd	24th	25th
8.30 Morning visits 9.00 Exercise group 10.30 Anglican service in Violet Room 10.30 Word Games 1.30 Pottery class	8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing	8.30 Morning visits 9.30 Armchair Yoga 10.30 Beanbag toss-main lounge 1.30 Diamond Dots in violet room	9.00 Exercise Group 10.30 Presbyterian Church Service 11.30 Volunteers Morning Tea 2.00 Happy Hr singalong 	8.30 Morning visits 9.30 Exercise Group 10.30 Bingo  1.30 Music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
26th National Sorry Day	27th	28th Hairdresser	29th	30th	31st	
9.00 Exercise group 10.30 Anglican Church service in Violet Room 10.30 Mega Scrabble in main lounge 1.30 Sensory games	Reconciliation Week 8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing	8.30 Morning visits 9.30 Armchair Yoga 10.30 Residents' meeting in Main Lounge 1.30 Mega Uno Memory game in violet room	9.00 Exercise group 9.30 Conversation group 10.30 Presbyterian Church service 2.00 Happy Hour & sing along 	8.30 Morning visits 9.30 Exercise Group 10.30 MSU Games & sensory activities 1.30 Guitar music with Craig	2.00 Games with Rita in the Multi-purpose room	

Please be advised that daily activities are subject to change due to resident preferences and choices