



# BEAUMONT CARE

*Warm-Hearted Care, Your Way*

Newsletter  
**MT TAMBORINE**



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**May 2025**

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### **BEAUMONT CARE MOUNT TAMBORINE**

Service Manager:  
Genevieve Verhoeff  
(07) 5545 7822  
24 Main Western Road,  
North Tamborine Qld 4272



[www.beaumontcare.com.au/mount-tamborine](http://www.beaumontcare.com.au/mount-tamborine)

## FROM THE SERVICE MANAGER

Hello families!

As many of you know, our facility sustained some minor damage during Cyclone Alfred and the post-cyclone rains that followed. We have been working in partnership with the assistance of our WHS officer, Ian, and our head office to ensure our residents' homes are well maintained and safe. We have had arborists visit to check the health of nearby trees on our property, and trim low or unhealthy overhanging branches, as well as other local tradies to assist with some leaks in our roofs, television antenna fixes, and air conditioning issues. We have formed a working bee, and increased our cleaning staff hours to ensure rooms and common areas are free of dampness that may lead to mould. Unfortunately, we are still experiencing connectivity issues with our NBN and phone lines at this stage. Please be patient with us as we work to fix these issues.

In other news, I would like to take this opportunity to thank the Board for their recent support, and our residents and families for their feedback. Our Consumer Advisory Committee has requested new outdoor furniture for our facility, which is part of our plans for an improved outdoor meeting and leisure area. This is in addition to our plans to install new shaded seating areas, raised garden beds, and a communal/family BBQ area. We appreciate all feedback received and are always looking to make our facility more homely and comfortable for our residents.

Thanks,

*Gen*

## FROM THE LIFESTYLE TEAM

Hi everyone!

I (Mel) am back from maternity leave and am enjoying meeting and getting to know all the residents and families who are new to me. It has been wonderful to see everybody again, and I thank everyone for being so patient with me while I ease back into my role. I'd like to thank Louise, Kylie, Alexandra, and all the staff for doing such a wonderful job in supporting our residents' lifestyle and activity needs while I have been gone. I'm looking forward to bringing some new and exciting activities, games, and outing locations to the activities calendar.

As always, if you have any requests or suggestions, we are always willing to accommodate wherever we possibly can. Families are always welcome to join us on outings and throughout our daily activities. We look forward to seeing you at our next activity. Come and join us!

The Diversional Therapy Team,

*Mel, Louise, Kylie and Alexandra*

# Welcome...

On behalf of all the  
Beaumont Care family,  
we warmly welcome

**Helen Wyatt**

along with their family  
and friends.

## May BIRTHDAYS

Sandra D - 5th  
Dulcie S - 8th (turning 90!))  
Wendy B - 16th  
Margaret R - 25th

**HAPPY  
BIRTHDAY!**



## GETTING TO KNOW OUR RESIDENTS



### Marlene

Marlene was born in Tasmania and has lived in Geeveston, and Kingston, before loving to live on Tamborine Mountain.

She has worked on passenger trains, and enjoys reading, watching quiz shows, and socialising with others over a cup of coffee.

Marlene used to enjoy playing lawn bowls. She is also most proud of the nickname she has been previously given; "The Pavlova Queen"!

Come and say hello to Marlene!

Management and staff offer our deepest sympathy and condolences to the family and friends  
of

**Vesela Buce**  
**Viola Williams**



# STAFF PROFILE - SEAN

**How long have you worked at Beaumont Care?**

1 month in my maintenance role

**What does your role entail?**

Fixing what needs to be fixed!

**What do you enjoy most about your role?**

The variety

**What do you enjoy most about working at Beaumont Care?**

The relaxed atmosphere.

**What is your dream holiday?**

Thailand

**What is your favourite food?**

Whatever Colette (my wife) cooks for me

**What are your special interests?**

UFC and Rugby League



**What is your favourite colour?**

Blue

**Do you have any pets?**

A dog and a cat

## THE MONTH IN HISTORY

May

### THE ORIGINS OF MOTHER'S DAY

MOTHER'S DAY

**Ancient Celebrations:** The earliest celebrations of motherhood can be traced back to ancient Greece and Rome, where festivals were held in honour of the mother goddesses Rhea and Cybele.

**Global Celebrations:** Today, Mother's Day is celebrated in various forms around the world. While the dates and traditions may vary, the essence of honouring mothers remains the same. In many countries, it involves giving gifts, flowers, and cards to mothers and maternal figures.

In Australia, Mother's Day is celebrated on the second Sunday of May. This year, it falls on **Sunday, May 11, 2025.**



## ANZAC DAY AT TAMBORINE

Residents gathered for a special service on ANZAC Day to pay their respects and contemplate the sacrifices of those who have served. Thanks to Newhaven Funerals for donating the poppies and wreath for the service.

Lest We Forget.

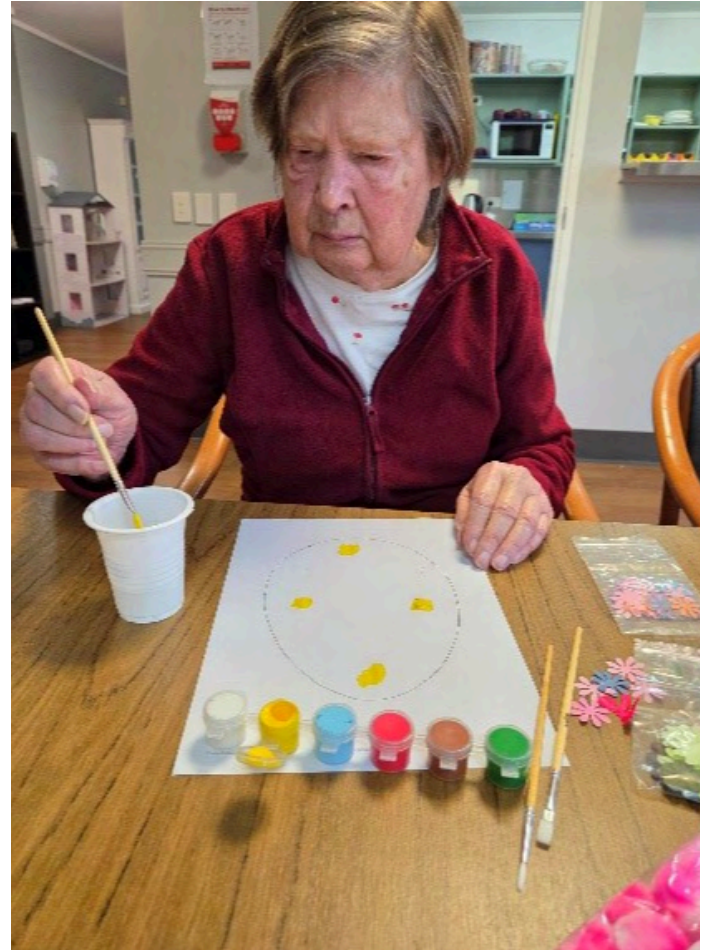




# LIFE AT BEAUMONT CARE



## Easter Festivities at Mt. Tamborine!!



Easter egg poster decorating

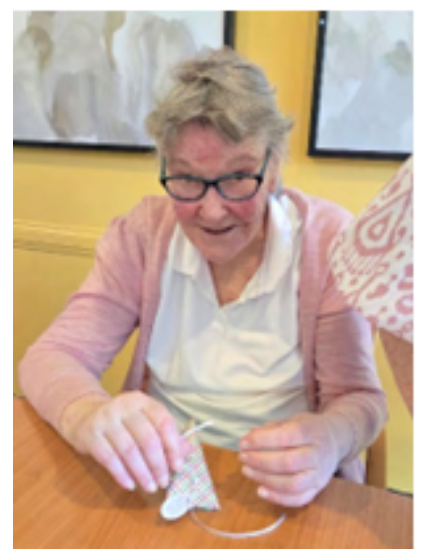




# LIFE AT BEAUMONT CARE



Easter craft activities with volunteers Rita and Sandra





# LIFE AT BEAUMONT CARE



Residents enjoyed  
a visit  
from the Easter  
bunny and  
congratulations to  
all our Easter  
raffle winners!





# LIFE AT BEAUMONT CARE

Residents have been keeping active with a range of activities this month, including ring toss, puzzles and board games, music and cooking





# LIFE AT BEAUMONT CARE

Lots of outings this month! Here are residents enjoying lunch at Café 63 Beaudesert and some shopping

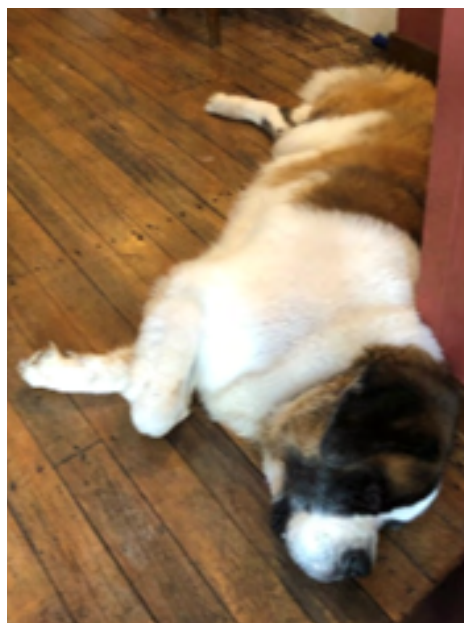




# LIFE AT BEAUMONT CARE



St. Bernard's Hotel





# LIFE AT BEAUMONT CARE



Lunch at the Windaroo Golf Club, a trip to Yatala pies and Sandy's romantic birthday lunch date!





## **IMPORTANT INFORMATION**

### **Clothing Labels**

Please ensure that any new clothing items are placed in a named bag and handed into reception to be labeled BEFORE giving them to residents or placing them in wardrobes. Unfortunately, many items of unlabelled and unidentified clothing are ending up in our lost property box in the laundry. **Unlabelled and unidentified clothing will be donated to local OP shops at the end of each month.** To avoid disappointment, please ensure all new clothing items are adequately labeled.

### **Hairdresser Appointments**

We are currently seeking a new hairdresser to come in on a fortnightly or monthly basis to assist residents with their haircuts and hairdressing needs. If you or anybody you know might be interested in coming in on a regular basis, please contact administration to discuss availability and details.

Residents are also welcome to use their own hairdresser at any time or go out to a private hair salon with family.

### **Meals**

Families and Friends are welcome to order and enjoy a meal through our main kitchen to have with their loved ones. The cost is \$5.00 per meal payable to Admin or through the kitchen.

Please let the kitchen know you would like a meal organised approx. 2 hours before scheduled mealtimes.

### **Going Out?**

Please let the staff know and sign in **and** out of the Resident Leave Record book located in the Main Foyer.

### **Relatives Details / EPOAs**

Next of Kin or relevant persons please alert staff if you; change your address, phone number, or contact details. We can then update your details.

### **Maintenance Issues?**

Do you have a light that needs replacing? Tap that is leaky? Residents now have access to a Maintenance request book, located near the lounge area. All families, staff, and residents can now log any issues that they would like Maintenance to have a look at. Logbooks will be checked daily by our maintenance officer, Brody.

## **COVID-19 Updates**

Although QLD health has recently relaxed guidelines for mask wearing and other entry precautions, aged care facility site managers can implement additional entry guidelines to minimise risks to vulnerable residents.

Under the current traffic light system, Rapid Antigen Tests (RATs) for visitors are required every 72 hours, and mask wearing is encouraged, but not mandatory.

Please check for any updates near the visitor sign in registers.

Unfortunately, we must remind everybody that our staff are here to assist, and abuse will not be tolerated.



# HAVE YOUR SAY

Beaumont Care is committed to providing high quality care and services. We invite you to assist us by letting us know what we do well and what we need to adjust so that we can improve our performance. We respect the opinions of our clients and those who visit our residential services. Speak to us today or alternatively leave feedback in the comments, concerns and suggestions box. See below the following avenues that are available to provide feedback, ideas, opinions, comments and advice.

## EMAIL

Service Manager:  
genevieveverhoeff@beaumontcare.com.au  
Clinical Nurse: cnroslyn@beaumontcare.com.au  
Executive Team: exec@beaumontcare.com.au

## FEEDBACK FORMS

There are suggestion boxes located at the facility.  
Feedback forms can be found alongside.

## PHONE

Facility: (07) 5545 7822  
Service Manager: 0409 572 138

## ONLINE ELECTRONICALLY

Beaumont Care has an online 'feedback form accessible at [www.beaumontcare.com.au](http://www.beaumontcare.com.au)

## NEWSLETTER / SURVEYS / GROUP EMAIL

Residents and their representatives are encouraged to participate in satisfaction surveys released bi-annually. Newsletter format has been updated to be more informative to enhance transparency with the changes expected within the aged care sector. Group emails are utilised on an as needed basis to disseminate information quickly to resident representatives.

**NEW CARD?** A friendly reminder to residents and family members to bring all new Medicare cards, Pension cards etc to the Administration office when you receive them so they can be photocopied and records updated accordingly on your file.

**UNNAMED & LOST CLOTHING?** We seem to be continuing to have a large amount of unlabeled clothing. Residents and Families please ensure all clothing items are labelled and if you are missing any clothing items could you please ask staff for assistance who would be more than happy to help.

# HELPFUL LINKS & RESOURCES

**Aged and Disability Advocacy Australia** 1800 818 338

**Aged Care Complaints Commission** 1800 550 552

**Cultural Diversity in Australia** [www.culteraldiversity.net.au](http://www.culteraldiversity.net.au)

**Older Persons Advocacy Network** 1800 700 660 [www.opan.com.au](http://www.opan.com.au)

**Palliative Care** 08) 7221 8233 [www.eldac.com.au](http://www.eldac.com.au)

**Human Rights Commission Queensland** 1300 130 670 [www.qhrc.qld.gov.au](http://www.qhrc.qld.gov.au)

**Dementia Support Australia** 02) 8437 7355 [www.dementiacentre.com](http://www.dementiacentre.com)



**Aged Care Quality & Safety Commission** 1800 951 822 [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

**Advanced Care Planning** 1300 007 227 [www.advancecareplanning.org.au](http://www.advancecareplanning.org.au)

**Charter of Aged Care Rights** [www.agedcarequality.gov.au/resources/charter-aged-care-rights](http://www.agedcarequality.gov.au/resources/charter-aged-care-rights)



# Mt. Tamborine Activity Program ~ May 2025

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
<div>  <b>BEAUMONT CARE</b>  <i>Warm-Hearted Care, Your Way</i> </div>						
<b>5<sup>th</sup> Cinco de Mayo</b> 	<b>6<sup>th</sup></b> 8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing	<b>7<sup>th</sup></b> 8.30 Morning visits 9.30 Armchair Yoga 10.30 <b>Roxy &amp; Nadia's Baby Shower!</b> 1.30 Hand pampering	<b>8<sup>th</sup></b> 8.30 Morning visits 9.00 Exercise group 10.30 Presbyterian service- Violet Room 2.00 Happy Hour & sing along	<b>9<sup>th</sup></b> 8.30 Morning visits 9.30 Exercise Group 10.30 <b>Mother's Day high tea in Main Lounge</b> 1.30 Guitar music with Craig	<b>10<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>11<sup>th</sup></b> <b>MOTHERS DAY</b> 11.30 Songs of Praise 2.00 Rita's games - in Multi-purpose room
<b>12<sup>th</sup> Int'l Nurses Day</b> 9.00 Exercise group 10.30 Anglican service in Violet Room 10.30 Games in Garden PM- <b>Nurses' Day BBQ</b> 1.30 Trivia- in violet room	<b>13<sup>th</sup></b> 8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing	<b>14<sup>th</sup></b> 8.30 Morning visits 9.30 Armchair Yoga 10.30 <b>Armchair travel to Mexico</b> 2.00 Craft with Rita & Sandra	<b>15<sup>th</sup></b> 9.00 Exercise group 9.30 Conversation group 10.30 Presbyterian service- Violet Room 2.00 Happy Hour & sing along	<b>16<sup>th</sup></b> 8.30 Morning visits 9.30 Exercise Group 10.30 Putt golf in Main Lounge 1.30 Guitar music with Craig	<b>17<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>18<sup>th</sup></b> 11.30 Songs of Praise 2.00 Rita's games - in Multi-purpose room
<b>19<sup>th</sup> Volunteers Week</b> 8.30 Morning visits 9.00 Exercise group 10.30 Anglican service in Violet Room 10.30 Word Games 1.30 Pottery class	<b>20<sup>th</sup></b> 8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing	<b>21<sup>st</sup></b> 8.30 Morning visits 9.30 Armchair Yoga 10.30 Beanbag toss- main lounge 1.30 Diamond Dots in violet room	<b>22<sup>nd</sup></b> 9.00 Exercise Group 10.30 Presbyterian Church Service 11.30 <b>Volunteers Morning Tea</b> 2.00 Happy Hr singalong	<b>23<sup>rd</sup></b> 8.30 Morning visits 9.30 Exercise Group 10.30 Bingo 1.30 Music with Craig	<b>24<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>25<sup>th</sup></b> 11.30 Songs of Praise 2.00 Rita's games - in Multi-purpose room
<b>26<sup>th</sup> National Sorry Day</b> 9.00 Exercise group 10.30 Anglican Church service in Violet Room 10.30 Mega Scrabble in main lounge 1.30 Sensory games	<b>27<sup>th</sup></b> <b>Reconciliation Week</b> 8.30 Morning visits & shopping orders 9.00 Garden walks 9.30 Scenic bus drive 10.30 Lunch outing	<b>28<sup>th</sup> Hairdresser</b> 8.30 Morning visits 9.30 Armchair Yoga 10.30 <b>Residents' meeting in Main Lounge</b> 1.30 Mega Uno Memory game in violet room	<b>29<sup>th</sup></b> 9.00 Exercise group 9.30 Conversation group 10.30 Presbyterian Church service 2.00 Happy Hour & sing along	<b>30<sup>th</sup></b> 8.30 Morning visits 9.30 Exercise Group 10.30 MSU Games & sensory activities 1.30 Guitar music with Craig	<b>31<sup>st</sup></b> 2.00 Games with Rita in the Multi-purpose room	

Please be advised that daily activities are subject to change due to resident preferences and choices