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BEAUMONT CARE

Warm-Hearted Care, Your Way

BEAUMONT CARE MOUNT TAMBORINE

Service Manager:
Genevieve Verhoeff
(07) 5545 7822
24 Main Western Road,
North Tamborine Qld 4272

BEAUMONT CARE CLONTARF

Service Manager: Katie Morgan
(07) 3284 6638
39 Baringa Street,
Clontarf Qld 4019

BEAUMONT CARE KIPPA-RING

Service Manager: Sukhi Bajwa
(07) 3883 2475
111 George Street,
Kippa-Ring Qld 4021

BEAUMONT CARE WAMURAN

Service Manager: Karen Wockner
(07) 5328 1299
60 Ziviani Road,
Wamuran Qld 4512

FROM THE SERVICE MANAGER

Hello residents and families!

I'd like to start off by wishing you all a happy and bright new year. I hope you have all enjoyed your Christmas period with family and friends. We have had an incredibly busy and fun Christmas period, and with 2024 now behind us, this is a good time for us all to slow down, reflect, and plan for 2025. We have another big and exciting year ahead of us.

If you have any feedback or suggestions for improvements to our facility, please submit a feedback form. We love hearing feedback on how we can make the lodge feel more homely.

My door is always open if you have any queries or concerns.

On behalf of the team here at Beaumont Care Mount Tamborine, I would like to thank you all for your ongoing support.

THANKS, *Gen*

FROM THE LIFESTYLE TEAM

Hi everyone!

December has been a busy month up here on the mountain, we had our Resident Christmas Lunch in style with a lovely 3 course meal, a visit from Santa, and were entertained by a lovely choir of ladies from the mountain who sang Christmas Carols. We have decorated Gingerbread houses, decorated trees, hung lights and generally been in the festive spirit.

We enjoyed our visit to Sandra's house who put on a lovely morning tea, and we got to admire her beautiful tree and decorations.

We went out on some exciting bus trips, seen some snapping turtles, fed some llamas and enjoyed some great meals with lovely friends.

I hope everyone enjoyed time with Family and friends over the festive season.

Louise

Welcome...

On behalf of all the
Beaumont Care family,
we warmly welcome

**Chris Shepherd,
and Al Williams**

along with their family
and friends.

January BIRTHDAYS

**Barbara Bailey - 5th
Glenda Evans - 5th**

*Happy
Birthday!*



GETTING TO KNOW OUR RESIDENTS



Joyce Wulffe

Joyce was born in Sydney but grew up in
Southport and then Toowoomba.

Joyce has 2 children Gordon and Robert and
Joyce has 5 grandchildren.

Later in life Joyce was a Registered Nurse as well
as a Pathology Collector.

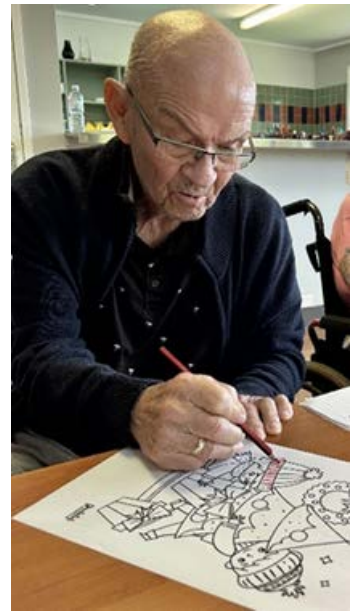
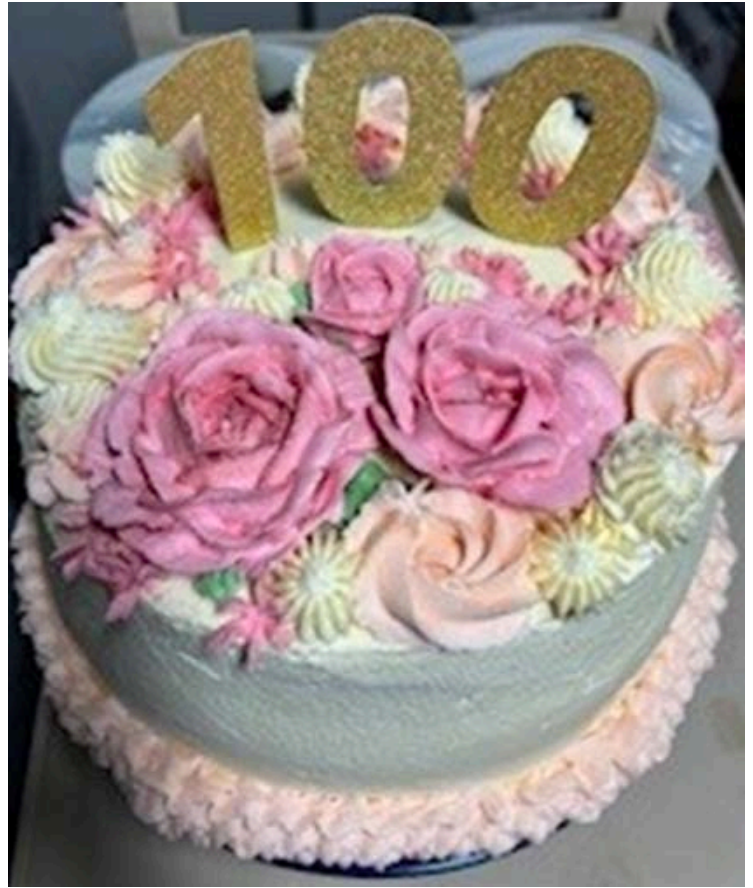
Joyce used to play the piano and loves to go for
walks on the beach.

Pop in and say hello to Joyce.

Management and staff offer our deepest sympathy and condolences to the
family and friends of

Nita-Marie Douglas, Fay Hansen, and Leslie Regeling

LIFE AT BEAUMONT CARE



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IMPORTANT INFORMATION

Clothing Labels

Please ensure that any new clothing items are placed in a named bag and handed into reception to be labeled BEFORE giving them to residents or placing them in wardrobes. Unfortunately, many items of unlabelled and unidentified clothing are ending up in our lost property box in the laundry. **Unlabelled and unidentified clothing will be donated to local OP shops at the end of each month.** To avoid disappointment, please ensure all new clothing items are adequately labeled.

Hairdresser Appointments

We are currently seeking a new hairdresser to come in on a fortnightly or monthly basis to assist residents with their haircuts and hairdressing needs. If you or anybody you know might be interested in coming in on a regular basis, please contact administration to discuss availability and details.

Residents are also welcome to use their own hairdresser at any time or go out to a private hair salon with family.

Meals

Families and Friends are welcome to order and enjoy a meal through our main kitchen to have with their loved ones. The cost is \$5.00 per meal payable to Admin or through the kitchen.

Please let the kitchen know you would like a meal organised approx. 2 hours before scheduled mealtimes.

Going Out?

Please let the staff know and sign in **and** out of the Resident Leave Record book located in the Main Foyer.

Relatives Details / EPOAs

Next of Kin or relevant persons please alert staff if you; change your address, phone number, or contact details. We can then update your details.

Maintenance Issues?

Do you have a light that needs replacing? Tap that is leaky? Residents now have access to a Maintenance request book, located near the lounge area. All families, staff, and residents can now log any issues that they would like Maintenance to have a look at. Logbooks will be checked daily by our maintenance officer, Brody.

COVID-19 Updates

Although QLD health has recently relaxed guidelines for mask wearing and other entry precautions, aged care facility site managers can implement additional entry guidelines to minimise risks to vulnerable residents.

Under the current traffic light system, Rapid Antigen Tests (RATs) for visitors are required every 72 hours, and mask wearing is encouraged, but not mandatory.

Please check for any updates near the visitor sign in registers.

Unfortunately, we must remind everybody that our staff are here to assist, and abuse will not be tolerated.

HAVE YOUR SAY

Beaumont Care is committed to providing high quality care and services. We invite you to assist us by letting us know what we do well and what we need to adjust so that we can improve our performance. We respect the opinions of our clients and those who visit our residential services. Speak to us today or alternatively leave feedback in the comments, concerns and suggestions box. See below the following avenues that are available to provide feedback, ideas, opinions, comments and advice.

EMAIL

Service Manager:

genevieveverhoeff@beaumontcare.com.au

Clinical Nurse: cnroslyn@beaumontcare.com.au

Executive Team: exec@beaumontcare.com.au

FEEDBACK FORMS

There are suggestion boxes located at the facility.

Feedback forms can be found alongside.

PHONE

Facility: (07) 5545 7822

Service Manager: 0409 572 138

ONLINE ELECTRONICALLY

Beaumont Care has an online 'feedback form accessible at www.beaumontcare.com.au

NEWSLETTER / SURVEYS / GROUP EMAIL

Residents and their representatives are encouraged to participate in satisfaction surveys released bi-annually. Newsletter format has been updated to be more informative to enhance transparency with the changes expected within the aged care sector. Group emails are utilised on an as needed basis to disseminate information quickly to resident representatives.

NEW CARD? A friendly reminder to residents and family members to bring all new Medicare cards, Pension cards etc to the Administration office when you receive them so they can be photocopied and records updated accordingly on your file.

UNNAMED & LOST CLOTHING? We seem to be continuing to have a large amount of unlabeled clothing. Residents and Families please ensure all clothing items are labelled and if you are missing any clothing items could you please ask staff for assistance who would be more than happy to help.

HELPFUL LINKS & RESOURCES

Aged and Disability Advocacy Australia 1800 818 338

Aged Care Complaints Commission 1800 550 552

Cultural Diversity in Australia www.culteraldiversity.net.au

Older Persons Advocacy Network 1800 700 660 www.opan.com.au

Palliative Care 08) 7221 8233 www.eldac.com.au

Human Rights Commission Queensland 1300 130 670 www.qhrc.qld.gov.au







Dementia Support Australia 02) 8437 7355 www.dementiacentre.com

Aged Care Quality & Safety Commission 1800 951 822 www.agedcarequality.gov.au

Advanced Care Planning 1300 007 227 www.advancecareplanning.org.au

Charter of Aged Care Rights www.agedcarequality.gov.au/resources/charter-aged-care-rights

Mt. Tamborine Activity Program ~ January 2025

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1 st	2 nd	3 rd	4 th	5 th
		New Years Day Public Holiday	8.30 Morning visits 9.30 Exercise Group 10.30 Church 2.00 Sing along with Rita	8.30 Morning visits 9.30 Exercise Group 10.30 Bingo 1.00 1:1 Visits 1.30 Music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
6 th	7 th	8 th	9 th	10 th	11 th	12 th
9.30 Exercise Group 10.00 Resident Shopping 10.30 Anglican Church service in Violet Room 10.30 Snakes & Ladders 1.30 Trivia	8.30 Morning visits & shopping orders 9.00 Exercise Group 9.30 Scenic bus drive 10.30 Lunch outing	8.30 Good morning visits 9.30 Armchair Yoga 10.00 Lifestyle Surveys 1.30 Ring Toss	8.30 Morning visits 9.30 Exercise Group 10.30 Presbyterian Church service 2.00 Sing along with Rita	8.30 Morning visits 9.30 Exercise Group 10.30 Cooking with Kylie 1.00 1:1 Visits 1.30 Music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
13 th	14 th	15 th	16 th	17 th	18 th	19 th
8.30 Morning visits & shopping orders 9.30 Exercise Group 10.30 Anglican Church 1.30 Movie – The Castle	8.30 Morning visits & shopping orders 9.00 Exercise Group 9.30 Scenic bus drive 10.30 Lunch outing	8.30 Good morning visits 9.30 Armchair Yoga 10.30 Games in the garden 1.30 Australian Trivia	8.30 Morning visits 9.30 Exercise Group 10.30 Church 2.00 Happy Hour & Sing along	8.30 Morning visits 9.30 Exercise Group 10.30 Basketball in main lounge 1.00 1:1 Visits 1.30 Music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
20 th	21 st	22 nd	23 rd	24 th	25 th	26 th Australia Day
9.30 Exercise Group 10.00 Resident Shopping 10.30 Anglican Church 10.30 Word Games in the main lounge 1.30 Nails & Hand Massage	8.30 Morning visits & shopping orders 9.00 Exercise Group 9.30 Scenic bus drive 10.30 Lunch outing	8.30 Good morning visits 9.30 Armchair Yoga 10.30 Aussie Food Tasting 2.00 Craft Rita & Sandra 2.00 Man from Snowy River Movie	8.30 Morning visits 9.30 Exercise Group 10.30 Presbyterian Church service 2.00 Sing along with Rita	8.30 Morning visits 9.30 Exercise Group 10.30 Giant Jenga 1.00 1:1 Visits 1.30 Music with Craig	2.00 Games with Rita in the Multi-purpose room	11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room
27 th	28 th	29 th Lunar New Year	30 th	31 st	 BEAUMONT CARE <i>Warm-Hearted Care, Your Way</i>	
Australia Day Public Holiday	8.30 Morning visits & shopping orders 9.00 Exercise Group 9.30 Scenic bus drive 10.30 Lunch outing	8.30 Good morning visits 9.30 Armchair Yoga 10.30 Games in the Violet Room 1.30 Personal Projects	8.30 Morning visits 9.30 Exercise Group 10.30 Church 2.00 Happy Hour & Sing along	8.30 Morning visits 9.30 Exercise Group 10.30 Cooking –Kylie 13.00 Hand Pampering 1.30 Music with Craig		

Please be advised that daily activities are subject to change due to resident preferences and choices