



## INSIDE THIS ISSUE:

- From the Service Manager
- News from the Lifestyle Team
- Welcome, Birthdays and Condolences
- Life at Beaumont Care
- Helpful Links and Resources
- Calendar



**BEAUMONT CARE**

*Warm-Hearted Care, Your Way*

### **BEAUMONT CARE MOUNT TAMBORINE**

Service Manager:  
Genevieve Verhoeff  
(07) 5545 7822  
24 Main Western Road,  
North Tamborine Qld 4272

### **BEAUMONT CARE CLONTARF**

Service Manager: Katie Morgan  
(07) 3284 6638  
39 Baringa Street,  
Clontarf Qld 4019

### **BEAUMONT CARE KIPPA-RING**

Service Manager: Sukhi Bajwa  
(07) 3883 2475  
111 George Street,  
Kippa-Ring Qld 4021

### **BEAUMONT CARE WAMURAN**

Service Manager: Karen Wockner  
(07) 5328 1299  
60 Ziviani Road,  
Wamuran Qld 4512

# FROM THE SERVICE MANAGER

Hello residents and families!

I hope you have all had a great start to 2025, so far.

I would like to advise that we have a few projects scheduled for this year including the continuation of painting the interior of our facility. We also have our new handwashing stations due to be installed mid-February. This has been an exciting project contributing to positive improvements here at Roslyn Lodge. Ryan, our Maintenance Officer has also been spending time in our beautiful gardens, nurturing them providing a lovely space for all to enjoy, especially throughout the warmer season!

I would like to warmly welcome our newest resident, Alfred Williams to his new home and send our deepest condolences to the families of Nita-Marie Douglas, Tony Taylor, Fay Hansen, David Bingham and Leslie Regeling.

We always welcome open and honest feedback from staff, residents, and representatives, and family and representatives are always welcome to attend monthly Resident & Representative Meetings.

My door is always open if you have any queries or concerns. Feedback forms are also located in the main foyer area, or online through the Beaumont Care website. On behalf of the team here at Beaumont Care Mount Tamborine, I would like to thank you all for your ongoing support.

THANKS, *Gen*

# FROM THE LIFESTYLE TEAM

Hi everyone!

January has been an exciting month of activities and social events including Australia Day Celebrations, lovely lunch outings and scenic bus trips around Mt Tamborine and the wider community!

February will bring with it loads of fun for all to enjoy including music with Craig, Armchair Travel, Food Tasting New Zealand Style and Valentines Day Celebrations!

We look forward to seeing you at our next activity. You are all more than welcome to join!

*Louise*

# Welcome...

On behalf of all the  
Beaumont Care family,  
we warmly welcome all new  
residents to our facilities,  
along with their friends and  
families

## February BIRTHDAYS

**Robert Kirkby - 12th**

*Happy  
Birthday!*



## GETTING TO KNOW OUR RESIDENTS



### Chris Shepherd

Chris was born in Ferntree Gully, Victoria then moved to New Zealand, where he grew up.

He studied to be a Vet before moving back to Australia and working in the mining industry.

Chris and his wife Jenny have grandchildren named Shayla, Shaetler, Locky, Matty, Finn, and Charlie.

Chris loves listening to music, especially Australian Rock AC/DC! He also enjoys watching ABC News and TV shows such as Star Trek, Fishing Shows, reading and being with nature.

Pop in and say hello to Chris.

Management and staff offer our deepest sympathy and condolences to the  
family and friends of

**David Bingham**



# LIFE AT BEAUMONT CARE





# LIFE AT BEAUMONT CARE





# LIFE AT BEAUMONT CARE





# LIFE AT BEAUMONT CARE





## **IMPORTANT INFORMATION**

### **Clothing Labels**

Please ensure that any new clothing items are placed in a named bag and handed into reception to be labeled BEFORE giving them to residents or placing them in wardrobes. Unfortunately, many items of unlabelled and unidentified clothing are ending up in our lost property box in the laundry. **Unlabelled and unidentified clothing will be donated to local OP shops at the end of each month.** To avoid disappointment, please ensure all new clothing items are adequately labeled.

### **Hairdresser Appointments**

We are currently seeking a new hairdresser to come in on a fortnightly or monthly basis to assist residents with their haircuts and hairdressing needs. If you or anybody you know might be interested in coming in on a regular basis, please contact administration to discuss availability and details.

Residents are also welcome to use their own hairdresser at any time or go out to a private hair salon with family.

### **Meals**

Families and Friends are welcome to order and enjoy a meal through our main kitchen to have with their loved ones. The cost is \$5.00 per meal payable to Admin or through the kitchen.

Please let the kitchen know you would like a meal organised approx. 2 hours before scheduled mealtimes.

### **Going Out?**

Please let the staff know and sign in **and** out of the Resident Leave Record book located in the Main Foyer.

### **Relatives Details / EPOAs**

Next of Kin or relevant persons please alert staff if you; change your address, phone number, or contact details. We can then update your details.

### **Maintenance Issues?**

Do you have a light that needs replacing? Tap that is leaky? Residents now have access to a Maintenance request book, located near the lounge area. All families, staff, and residents can now log any issues that they would like Maintenance to have a look at. Logbooks will be checked daily by our maintenance officer, Brody.

## **COVID-19 Updates**

Although QLD health has recently relaxed guidelines for mask wearing and other entry precautions, aged care facility site managers can implement additional entry guidelines to minimise risks to vulnerable residents.

Under the current traffic light system, Rapid Antigen Tests (RATs) for visitors are required every 72 hours, and mask wearing is encouraged, but not mandatory.

Please check for any updates near the visitor sign in registers.

Unfortunately, we must remind everybody that our staff are here to assist, and abuse will not be tolerated.



# HAVE YOUR SAY

Beaumont Care is committed to providing high quality care and services. We invite you to assist us by letting us know what we do well and what we need to adjust so that we can improve our performance. We respect the opinions of our clients and those who visit our residential services. Speak to us today or alternatively leave feedback in the comments, concerns and suggestions box. See below the following avenues that are available to provide feedback, ideas, opinions, comments and advice.

## EMAIL

Service Manager:

genevieveverhoeff@beaumontcare.com.au

Clinical Nurse: cnroslyn@beaumontcare.com.au

Executive Team: exec@beaumontcare.com.au

## FEEDBACK FORMS

There are suggestion boxes located at the facility.

Feedback forms can be found alongside.

## PHONE

Facility: (07) 5545 7822

Service Manager: 0409 572 138

## ONLINE ELECTRONICALLY

Beaumont Care has an online 'feedback form accessible at [www.beaumontcare.com.au](http://www.beaumontcare.com.au)

## NEWSLETTER / SURVEYS / GROUP EMAIL

Residents and their representatives are encouraged to participate in satisfaction surveys released bi-annually. Newsletter format has been updated to be more informative to enhance transparency with the changes expected within the aged care sector. Group emails are utilised on an as needed basis to disseminate information quickly to resident representatives.

**NEW CARD?** A friendly reminder to residents and family members to bring all new Medicare cards, Pension cards etc to the Administration office when you receive them so they can be photocopied and records updated accordingly on your file.

**UNNAMED & LOST CLOTHING?** We seem to be continuing to have a large amount of unlabeled clothing. Residents and Families please ensure all clothing items are labelled and if you are missing any clothing items could you please ask staff for assistance who would be more than happy to help.

## HELPFUL LINKS & RESOURCES

**Aged and Disability Advocacy Australia** 1800 818 338

**Aged Care Complaints Commission** 1800 550 552

**Cultural Diversity in Australia** [www.culteraldiversity.net.au](http://www.culteraldiversity.net.au)

**Older Persons Advocacy Network** 1800 700 660 [www.opan.com.au](http://www.opan.com.au)

**Palliative Care** 08) 7221 8233 [www.eldac.com.au](http://www.eldac.com.au)

**Human Rights Commission Queensland** 1300 130 670 [www.qhrc.qld.gov.au](http://www.qhrc.qld.gov.au)

**Dementia Support Australia** 02) 8437 7355 [www.dementiacentre.com](http://www.dementiacentre.com)

**Aged Care Quality & Safety Commission** 1800 951 822 [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

**Advanced Care Planning** 1300 007 227 [www.advancecareplanning.org.au](http://www.advancecareplanning.org.au)

**Charter of Aged Care Rights** [www.agedcarequality.gov.au/resources/charter-aged-care-rights](http://www.agedcarequality.gov.au/resources/charter-aged-care-rights)



# Mt. Tamborine Activity Program ~ January 2025

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
<div>   </div>						
<b>3<sup>rd</sup></b>	<b>4<sup>th</sup></b>	<b>5<sup>th</sup></b>	<b>6<sup>th</sup></b>	<b>7<sup>th</sup></b>	<b>8<sup>th</sup></b>	<b>9<sup>th</sup></b>
<b>9.30</b> Exercise Group <b>10.30</b> Anglican Church service in Violet Room <b>10.30</b> Trivia in main lounge <b>1.30</b> Movie of choice	<b>8.30</b> Morning visits & shopping orders <b>9.00</b> Exercise Group <b>9.30</b> Scenic bus drive <b>10.30</b> Lunch outing	<b>8.30</b> Good morning visits <b>9.30</b> Armchair Yoga <b>10.30</b> Ring Toss <b>1.30</b> Basketball	<b>8.30</b> Morning visits <b>9.30</b> Exercise Group <b>10.30</b> Presbyterian Church service <b>2.00</b> Sing along with Rita	<b>8.30</b> Morning visits <b>9.30</b> Exercise Group <b>10.30</b> Cooking with Kylie <b>1.30</b> Movie afternoon in main lounge	<b>2.00</b> Games with Rita in the Multi-purpose room	<b>11.30</b> Songs of Praise  <b>2.00</b> Rita's games - in Multi-purpose room
<b>10<sup>th</sup></b>	<b>11<sup>th</sup></b>	<b>12<sup>th</sup></b>	<b>13<sup>th</sup></b>	<b>14<sup>th</sup></b>	<b>15<sup>th</sup></b>	<b>16<sup>th</sup></b>
<b>8.30</b> Morning visits & shopping orders <b>9.30</b> Exercise Group <b>10.30</b> Word Games in main lounge <b>1.30</b> Personal Projects	<b>8.30</b> Morning visits & shopping orders <b>9.00</b> Exercise Group <b>9.30</b> Scenic bus drive <b>10.30</b> Lunch outing	<b>8.30</b> Good morning visits <b>9.30</b> Armchair Yoga <b>10.30</b> Giant Jenga <b>1.30</b> Movie of choice	<b>8.30</b> Morning visits <b>9.30</b> Exercise Group <b>10.30</b> Presbyterian Church service <b>2.00</b> Happy Hour & Sing along	<b>8.30</b> Morning visits <b>9.30</b> Exercise Group <b>10.30</b> Bingo <b>1.30</b> Hand pampering	<b>2.00</b> Games with Rita in the Multi-purpose room	<b>11.30</b> Songs of Praise  <b>2.00</b> Rita's games - in Multi-purpose room
<b>17<sup>th</sup></b>	<b>18<sup>th</sup></b>	<b>19<sup>th</sup></b>	<b>20<sup>th</sup></b>	<b>21<sup>st</sup></b>	<b>22<sup>nd</sup></b>	<b>23<sup>rd</sup></b>
<b>9.30</b> Exercise Group <b>10.30</b> Anglican Church service in Violet Room <b>10.30</b> (St Patrick's Games/ activities) <b>1.30</b> Irish Movie Afternoon	<b>8.30</b> Morning visits & shopping orders <b>9.00</b> Exercise Group <b>9.30</b> Scenic bus drive <b>10.30</b> Lunch outing	<b>8.30</b> Good morning visits <b>9.30</b> Armchair Yoga <b>10.30</b> Pamper Session in the sunroom <b>2.00</b> Craft with Rita & Sandra	<b>8.30</b> Morning visits <b>9.30</b> Exercise Group <b>10.30</b> Presbyterian Church service <b>2.00</b> Sing along with Rita	<b>8.30</b> Morning visits <b>9.30</b> Exercise Group <b>10.30</b> (Harmony Day activity/celebration) <b>1.30</b> Movie afternoon in main lounge	<b>2.00</b> Games with Rita in the Multi-purpose room	<b>11.30</b> Songs of Praise  <b>2.00</b> Rita's games - in Multi-purpose room
<b>24<sup>th</sup></b>	<b>25<sup>th</sup></b>	<b>26<sup>th</sup></b>	<b>27<sup>th</sup></b>	<b>28<sup>th</sup></b>		
<b>8.30</b> Morning visits & shopping orders <b>9.30</b> Exercise Group <b>10.30</b> Anglican Church Service in Violet Room <b>1.30</b> Crafts in the Sunroom	<b>8.30</b> Morning visits & shopping orders <b>9.00</b> Exercise Group <b>9.30</b> Scenic bus drive <b>10.30</b> Lunch outing	<b>8.30</b> Good morning visits <b>9.30</b> Armchair Yoga <b>10.30</b> Snooker in main lounge area <b>1.30</b> Armchair travel to Greece for Greece Independence Day	<b>8.30</b> Morning visits <b>9.30</b> Exercise Group <b>10.30</b> Presbyterian Church service <b>2.00</b> Happy Hour & Sing along	<b>8.30</b> Morning visits <b>9.30</b> Exercise Group <b>10.30</b> Bingo <b>1.30</b> Hand pampering	<b>2.00</b> Games with Rita in the Multi-purpose room	<b>11.30</b> Songs of Praise  <b>2.00</b> Rita's games - in Multi-purpose room

Please be advised that daily activities are subject to change due to resident preferences and choices.