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### **BEAUMONT CARE MOUNT TAMBORINE**

Service Manager:  
Genevieve Verhoeff  
(07) 5545 7822  
24 Main Western Road,  
North Tamborine Qld 4272

### **BEAUMONT CARE CLONTARF**

Service Manager: Katie Morgan  
(07) 3284 6638  
39 Baringa Street,  
Clontarf Qld 4019

### **BEAUMONT CARE KIPPA-RING**

Service Manager: Sukhi Bajwa  
(07) 3883 2475  
111 George Street,  
Kippa-Ring Qld 4021

### **BEAUMONT CARE WAMURAN**

Service Manager: Karen Wockner  
(07) 5328 1299  
60 Ziviani Road,  
Wamuran Qld 4512



**BEAUMONT CARE**

*Warm-Hearted Care, Your Way*

# FROM THE SERVICE MANAGER

Hello residents and families!

Thank you for your patience during our latest Covid-19 exposure. We understand that it may be a trying and difficult time for many family members and visitors anytime lockdown procedures are implemented, however we do try our best to ensure full disclosure, open communication, and transparency, whilst also protecting your loved ones as much as possible. We hope that we were able to communicate with you all in an efficient and timely manner, however if you feel like we could do anything to improve our processes, please do not hesitate to complete a feedback form to let us know what we can do in the future to improve.

As we get into the cooler months, I would like to take this opportunity to stress the importance of hand hygiene, not visiting when you are symptomatic or feeling unwell, and ensuring you complete the sign in sheets and Covid-19 testing upon entry. The cooler months are notorious for an increase in upper respiratory infections, and we would like to minimise any risks to our residents as much as possible. Consent forms for the latest Influenza and Covid-19 vaccinations have been sent out, and I would like to thank those of you who have responded promptly. We have already begun roll out of the vaccinations for Residents who have consented and are feeling well.

My door is always open if you have any queries or concerns. Feedback forms are also located in the main foyer area, or online through the Beaumont Care website. On behalf of the team here at Beaumont Care Mount Tamborine, I would like to thank you all for your ongoing support.

THANKS, *Gen*

# FROM THE LIFESTYLE TEAM

Hi everyone!

This will be my last newsletter update in a while before I go on my long awaited maternity leave. Thank you all for your well wishes over the past few months. I look forward to visiting you all as soon as I can, to introduce to you my little bundle of joy, and the newest member of the Beaumont Care family. As many of you know, the journey of my maternity leave succession plan has been a bit of a bumpy one, but please be assured that I have been planning all the fun events for the rest of the year well ahead of time, and will leave you in very fun and capable hands.

“Mum’s” the word this month, with not only my baby shower on the 1st, but also Mother’s Day celebrations on the 8th. We will also be celebrating International Nurse’s Day, as well as Roslyn Lodge’s 40th Birthday on Friday 10th May! All are welcome to come along to our garden BBQ to celebrate!

Thank you again, to all aunties and uncles, grannies and poppies, for the care shown to myself and my ever-growing bump over the past few months. I will be back before you know it! We look forward to seeing you at our next activity. Come and join us!

THE DIVERSIONAL THERAPY TEAM,

*Mel and Louise*

## STAFF MEMBER PROFILE

**Beaumont Care Mt. Tamborine Staff member, Nina McGrath, shares some insight about themselves and their role at Beaumont Care.**

**How long have you worked at Beaumont Care?**

Around 6 and a half years

**What does your role entail?**

Bus driver and AIN- personal cares, taking the residents on excursions and outings, treating the residents to my wonderful mini concerts- I’ve been told I have the voice of an angel and sing like Shirley Bassey.

**What do you enjoy most about your role?**

Making the residents happy, taking residents out to have a good time, serenading them and hearing them applauding loudly on the bus.

**What do you enjoy most about working at Beaumont Care?**

I get to meet different staff and residents at all the facilities.

**What is your dream holiday?**

Vietnam and Thailand.

**What is your favourite food?**

Asian food.

**What is your favourite colour?**

Green.

**What are your special interests?**

Pottery, going to the Gym, and gardening.

**Do you have any pets? If so, then tell us a bit about them.**

I have 2 pets named Simone and Zachary

**Is there anything else interesting about you that you would like to share?**

I like to go to a few concerts and also to the theatre... because I’m “posh” :D



# Welcome...

On behalf of all the  
Beaumont Care family,  
we warmly welcome

**Margaret Ricketts**

along with their family  
and friends.

# May BIRTHDAYS

**Beryl Lewis - 2nd**  
**Sandra Dungate - 5th**  
**Dulcie Stacey - 8th**  
**Wendy Breakwell - 16th**  
**Veronika Luft - 18th**  
**Margaret Ricketts - 25th**

*Happy  
Birthday!*



## GETTING TO KNOW OUR RESIDENTS



### Wendy Breakwell

Wendy was born and raised in Manly, a beachside suburb of Sydney. After her schooling, she built a career as a hairdresser. Wendy is a self-confessed history buff and enjoys listening to and watching history documentaries. Wendy used to crochet and knit when she was younger, and one of her favourite past times was reading. Wendy enjoys spending time around others and having social chats. She likes to be involved in social events, and loves to experience new cultures during armchair travel sessions. Wendy enjoys scenic drives around Tamborine Mountain, and getting fresh air in the gardens

Come and say "Hello" to Wendy!

**Management and staff offer our deepest sympathy and condolences to the  
family and friends of**

**Max Ball, and Frances Newling**

# LIFE AT BEAUMONT CARE

## EASTER RAFFLE WINNERS

Congratulations to the winners of last month's Easter Raffle! Kylie, Scott, Jean, and Jill!



HAPPY BIRTHDAY

HAPPY BIRTHDAY, EDITH!



# LIFE AT BEAUMONT CARE



# LIFE AT BEAUMONT CARE

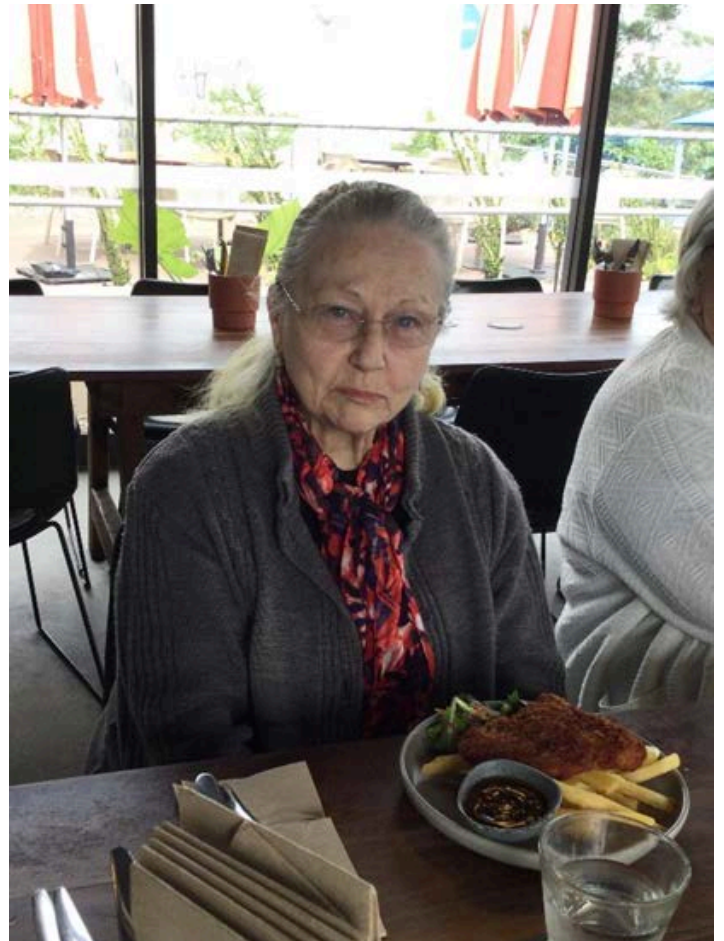
## BUS OUTINGS

Movies and Lunchchat Nerang Cineplex



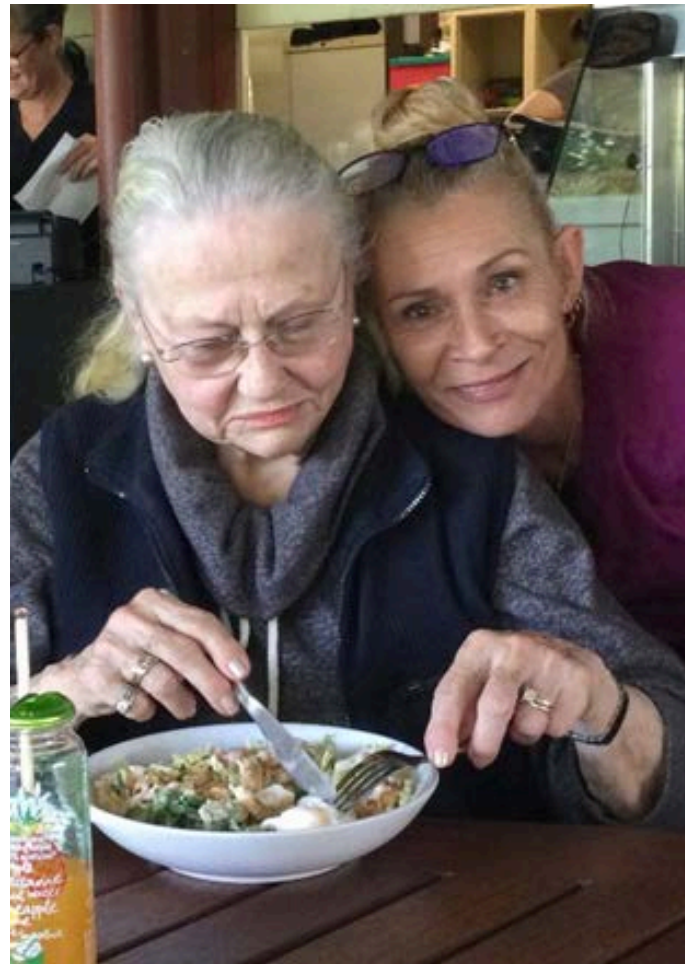
# LIFE AT BEAUMONT CARE

Coomera Lodge Hotel



# LIFE AT BEAUMONT CARE

Beenleigh Historical Museum - Station 4207 Cafe



# LIFE AT BEAUMONT CARE



# THIS MONTH IN HISTORY

# May

## SYMBOLS OF MAY

- May's birthstone is the emerald.
- May's birth flowers are the Lily of the Valley and the Crataegus monogyna.
- The zodiac signs for the month of May are Taurus (until May 19) and Gemini (May 20 onwards).

## HISTORY

May is the fifth month of the year in the Julian and Gregorian calendars and the third of seven months to have a length of 31 days. May (in Latin, Maius) was named for the Greek Goddess Maia, who was identified with the Roman era goddess of fertility, Bona Dea, whose festival was held in May.

**May 1st** - Observed as May Day, a holiday and spring festival since ancient times, also observed in socialist countries as a workers' holiday or Labor Day

**May 4, 1494** - During his second journey of exploration in the New World, Christopher Columbus discovered Jamaica.

**May 6, 1937** - The German airship Hindenburg burst into flames at 7:20 p.m. as it neared the mooring mast at Lakehurst, New Jersey, following a trans-Atlantic voyage. Thirty six of the 97 passengers and crew were killed. The inferno was caught on film and also witnessed by a commentator who broke down amid the emotional impact and exclaimed, "Oh, the humanity!" The accident effectively ended commercial airship traffic.

**May 7, 1945** - In a small red brick schoolhouse in Reims, Germany, General Alfred Jodl signed the unconditional surrender of all German fighting forces thus ending World War II in Europe. Russian, American, British and French ranking officers observed the signing of the document which became effective at one minute past midnight on May 9th. Jodl was then ushered in to see Supreme Allied Commander, General Dwight D. Eisenhower, who curtly asked Jodl if he fully understood the document. Eisenhower then informed Jodl that he would be held personally responsible for any deviation from the terms of the surrender.

**May 10, 1994** - Former political prisoner Nelson Mandela was inaugurated as president of South Africa. Mandela had won the first free election in South Africa despite attempts by various political foes to deter the outcome.

**May 12, Birthday** - British nurse and public health activist Florence Nightingale (1820-1910) was born in Florence, Italy. She volunteered to aid British troops in Turkey where she improved hospital sanitary conditions and greatly reduced the death rate for wounded and sick soldiers. She received worldwide acclaim for her unselfish devotion to nursing, contributed to the development of modern nursing procedures, and emphasized the dignity of nursing as a profession for women.

**May 14, 1796** - Smallpox vaccine was developed by Dr. Edward Jenner, a physician in rural England. He coined the term vaccination for the new procedure of injecting a milder form of the disease into healthy persons resulting in immunity. Within 18 months, 12,000 persons in England had been vaccinated and the number of smallpox deaths dropped by two-thirds.

**May 20, 1932** - Amelia Earhart became the first woman to fly solo across the Atlantic. She departed Newfoundland, Canada, at 7 p.m. and landed near Londonderry, Ireland, completing a 2,026-mile flight in about 13 hours. Five years later, along with her navigator Fred Noonan, she disappeared while trying to fly her twin-engine plane around the equator.

**May 31st, Birthday** - American poet Walt Whitman (1819-1892) was born in Long Island, New York. His poem Leaves of Grass is considered an American classic. His poetry celebrated modern life and took on subjects considered taboo at the time.

## **IMPORTANT INFORMATION**

### **Clothing Labels**

Please ensure that any new clothing items are placed in a named bag and handed into reception to be labeled BEFORE giving them to residents or placing them in wardrobes. Unfortunately, many items of unlabelled and unidentified clothing are ending up in our lost property box in the laundry. **Unlabelled and unidentified clothing will be donated to local OP shops at the end of each month.** To avoid disappointment, please ensure all new clothing items are adequately labeled.

### **Hairdresser Appointments**

We are currently seeking a new hairdresser to come in on a fortnightly or monthly basis to assist residents with their haircuts and hairdressing needs. If you or anybody you know might be interested in coming in on a regular basis, please contact administration to discuss availability and details.

Residents are also welcome to use their own hairdresser at any time or go out to a private hair salon with family.

### **Meals**

Families and Friends are welcome to order and enjoy a meal through our main kitchen to have with their loved ones. The cost is \$5.00 per meal payable to Admin or through the kitchen.

Please let the kitchen know you would like a meal organised approx. 2 hours before scheduled mealtimes.

### **Going Out?**

Please let the staff know and sign in **and** out of the Resident Leave Record book located in the Main Foyer.

### **Relatives Details / EPOAs**

Next of Kin or relevant persons please alert staff if you; change your address, phone number, or contact details. We can then update your details.

### **Maintenance Issues?**

Do you have a light that needs replacing? Tap that is leaky? Residents now have access to a Maintenance request book, located near the lounge area. All families, staff, and residents can now log any issues that they would like Maintenance to have a look at. Logbooks will be checked daily by our maintenance officer, Dean.

## **COVID-19 Updates**

**Although QLD health has recently relaxed guidelines for mask wearing and other entry precautions, aged care facility site managers can implement additional entry guidelines to minimise risks to vulnerable residents.**

**Under the current traffic light system, Rapid Antigen Tests (RATs) for visitors are required every 72 hours, and mask wearing is encouraged, but not mandatory.**

**Please check for any updates near the visitor sign in registers.**

**Unfortunately, we must remind everybody that our staff are here to assist, and abuse will not be tolerated.**

# HAVE YOUR SAY

Beaumont Care is committed to providing high quality care and services. We invite you to assist us by letting us know what we do well and what we need to adjust so that we can improve our performance. We respect the opinions of our clients and those who visit our residential services. Speak to us today or alternatively leave feedback in the comments, concerns and suggestions box. See below the following avenues that are available to provide feedback, ideas, opinions, comments and advice.

## EMAIL

Service Manager:

[genevieveverhoeff@beaumontcare.com.au](mailto:genevieveverhoeff@beaumontcare.com.au)

Clinical Nurse: [cnroslyn@beaumontcare.com.au](mailto:cnroslyn@beaumontcare.com.au)

Executive Team: [exec@beaumontcare.com.au](mailto:exec@beaumontcare.com.au)

## FEEDBACK FORMS

There are suggestion boxes located at the facility.

Feedback forms can be found alongside.

## PHONE

Facility: (07) 5545 7822

Service Manager: 0409 572 138

## ONLINE ELECTRONICALLY

Beaumont Care has an online 'feedback form accessible at [www.beaumontcare.com.au](http://www.beaumontcare.com.au)

## NEWSLETTER / SURVEYS / GROUP EMAIL

Residents and their representatives are encouraged to participate in satisfaction surveys released bi-annually. Newsletter format has been updated to be more informative to enhance transparency with the changes expected within the aged care sector. Group emails are utilised on an as needed basis to disseminate information quickly to resident representatives.

**NEW CARD?** A friendly reminder to residents and family members to bring all new Medicare cards, Pension cards etc to the Administration office when you receive them so they can be photocopied and records updated accordingly on your file.

**UNNAMED & LOST CLOTHING?** We seem to be continuing to have a large amount of unlabeled clothing. Residents and Families please ensure all clothing items are labelled and if you are missing any clothing items could you please ask staff for assistance who would be more than happy to help.

## HELPFUL LINKS & RESOURCES

**Aged and Disability Advocacy Australia** 1800 818 338

**Aged Care Complaints Commission** 1800 550 552

**Cultural Diversity in Australia** [www.culteraldiversity.net.au](http://www.culteraldiversity.net.au)

**Older Persons Advocacy Network** 1800 700 660 [www.opan.com.au](http://www.opan.com.au)

**Palliative Care** 08) 7221 8233 [www.eldac.com.au](http://www.eldac.com.au)

**Human Rights Commission Queensland** 1300 130 670 [www.qhrc.qld.gov.au](http://www.qhrc.qld.gov.au)

**Dementia Support Australia** 02) 8437 7355 [www.dementiacentre.com](http://www.dementiacentre.com)

**Aged Care Quality & Safety Commission** 1800 951 822 [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

**Advanced Care Planning** 1300 007 227 [www.advancecareplanning.org.au](http://www.advancecareplanning.org.au)

**Charter of Aged Care Rights** [www.agedcarequality.gov.au/resources/charter-aged-care-rights](http://www.agedcarequality.gov.au/resources/charter-aged-care-rights)

## Mt. Tamborine Activity Program ~ May 2024

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
<p><b>Monday</b></p> 	<p><b>Tuesday</b></p>	<p><b>1<sup>st</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 <b>Mel's Baby Shower in violet room</b> 1.30 Word Games</p>	<p><b>2<sup>nd</sup></b></p> <p>9.30 Exercise Group 10.30 Presbyterian Church service 2.00 Happy Hour &amp; sing along</p> 	<p><b>3<sup>rd</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 Gardening group 1.30 Movie afternoon in the main lounge</p>	<p><b>4<sup>th</sup> Star Wars Day</b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>	<p><b>5<sup>th</sup> Cinco de Mayo</b></p> <p>11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room</p>
<p><b>6<sup>th</sup></b></p> 	<p><b>7<sup>th</sup></b></p> <p>8.30 Morning visits &amp; shopping orders 9.00 Exercise Group 9.30 Scenic bus drive 10.30 Lunch outing</p>	<p><b>8<sup>th</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 <b>Mother's Day high tea in Violet Room</b> 1.30 Paint &amp; Sip in the gardens</p>	<p><b>9<sup>th</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 Presbyterian Church Service 2.00 Sing along with Rita</p>	<p><b>10<sup>th</sup> RL 40<sup>th</sup> Bday!</b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 <b>Beaumont Care Roslyn Lodge's 40<sup>th</sup> Birthday Party &amp; BBQ</b> 1.30 Hand pampering</p>	<p><b>11<sup>th</sup></b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>	<p><b>12<sup>th</sup> Mothers Day</b></p> <p><b>International Nurse's Day</b> 11.30 Songs of Praise 2.00 Rita's games - in Multi-purpose room</p>
<p><b>13<sup>th</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 Anglican Church service in Violet Room 10.30 Personal project 1.30 Trivia- in violet room</p>	<p><b>14<sup>th</sup></b></p> <p>8.30 Morning visits &amp; shopping orders 9.00 Exercise Group 9.30 Scenic bus drive 10.30 Lunch outing</p>	<p><b>15<sup>th</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 <b>Armchair travel to Mexico</b> 2.00 Craft with Rita &amp; Sandra</p>	<p><b>16<sup>th</sup> Purple 4 Peace Day</b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 Presbyterian Church service 2.00 Happy Hour &amp; Sing along</p>	<p><b>17<sup>th</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 Giant snakes &amp; ladders 1.30 Movie afternoon in the main lounge</p>	<p><b>18<sup>th</sup></b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>	<p><b>19<sup>th</sup></b></p> <p>11.30 Songs of Praise  2.00 Rita's games - in Multi-purpose room</p>
<p><b>20<sup>th</sup> Volunteers Week</b></p> <p><b>World Bee Day</b> 8.30 Morning visits 9.30 Exercise Group 10.30 Basketball games 1.30 Pottery class</p>	<p><b>21<sup>st</sup></b></p> <p>8.30 Morning visits &amp; shopping orders 9.00 Exercise Group 9.30 Scenic bus drive 10.30 Lunch outing</p>	<p><b>22<sup>nd</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 "Axe throwing" games in the garden 1.30 Diamond Dots in violet room</p>	<p><b>23<sup>rd</sup> Volunteers M/tea</b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 Presbyterian Church Service 1.00 <b>Residents' meeting</b> 2.00 Sing along with Rita</p>	<p><b>24<sup>th</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 BINGO 1.30 Hand pampering</p> 	<p><b>25<sup>th</sup></b></p> <p>2.00 Games with Rita in the Multi-purpose room</p>	<p><b>26<sup>th</sup></b></p> <p><b>National Sorry Day</b> 11.30 Songs of Praise 2.00 Rita's games - in Multi-purpose room</p>
<p><b>27<sup>th</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 Anglican Church service in Violet Room 10.30 Mega Scrabble in the main lounge 1.30 Sensory games</p>	<p><b>28<sup>th</sup></b></p> <p>8.30 Morning visits &amp; shopping orders 9.00 Exercise Group 9.30 Scenic bus drive 10.30 Lunch outing</p>	<p><b>29<sup>th</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 Garden Snooker 1.30 Mega Uno Memory game in violet room</p>	<p><b>30<sup>th</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 Presbyterian Church service 2.00 Happy Hour &amp; Sing along</p>	<p><b>31<sup>st</sup></b></p> <p>8.30 Morning visits 9.30 Exercise Group 10.30 MSU Games 1.30 Movie afternoon in the main lounge</p>		