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### **BEAUMONT CARE MOUNT TAMBORINE**

Service Manager:  
Genevieve Verhoeff  
(07) 5545 7822  
24 Main Western Road,  
North Tamborine Qld 4272

### **BEAUMONT CARE CLONTARF**

Service Manager: Katie Morgan  
(07) 3284 6638  
39 Baringa Street,  
Clontarf Qld 4019

### **BEAUMONT CARE KIPPA-RING**

Service Manager: Sukhi Bajwa  
(07) 3883 2475  
111 George Street,  
Kippa-Ring Qld 4021

### **BEAUMONT CARE WAMURAN**

Service Manager: Karen Wockner  
(07) 5328 1299  
60 Ziviani Road,  
Wamuran Qld 4512



**BEAUMONT CARE**

*Warm-Hearted Care, Your Way*

# A WORD FROM OUR GENERAL MANAGER

Dear Residents and Families,

I am honoured to have been appointed as the new CEO of Beaumont Care. I have been with the organisation for just over six months and have been inspired by the fantastic work of our staff. I have learned of their resilience during COVID and how they work together to manage outbreaks while providing a nurturing home environment.

I have seen photos and shared memories of how they banded together during the floods in Queensland not so long ago. I have witnessed firsthand how our Service Managers and Clinical Nurses, with their teams, create a sense of family.

I am committed to continuing the great work of our staff to support them as we move into a new and exciting phase of Beaumont Care, focusing on renewal, continuous improvement and growth. We can continue to provide high-quality care while creating a supportive and nurturing environment.

As we move forward, I would like to take this opportunity to thank our staff for their hard work and dedication. Without them, we would not be able to provide the level of care and services we do.

Over the coming months, we will continue working on our Leisure & Lifestyle program and other service improvement initiatives. I am also excited to learn more about our residents' remarkable stories and lives. Getting to know our residents personally is essential to nurturing our shared family environment.

I look forward to learning more about our residents and the many pets as I spend more time at each location.

With warmest regards,

*Elise*

## FROM THE SERVICE MANAGER

Hello families!

Just a quick update on our mini-refurbishment of our Memory Support Unit. The new non-slip vinyl flooring has now been laid, and our Maintenance Guru, Dean, has done an amazing job with sanding back and painting all the walls with a fresh lick of paint. I really think the change has helped to open up the Memory Support Unit, and make it more inviting and airy. We are currently searching for local artists to assist us with painting two murals in the area, so if you know of any talented Mountain Van Gogh's, please contact myself, or Louise at Administration to discuss the details. We are happy to receive any feedback or comments about the works.

In other news, the management team are very proud of the efforts of all our staff to contain and manage our latest health outbreak. We would like to thank all families, representatives, and visitors for their patience during this time, and apologise for the IT issues resulting in some families not receiving communication updates. We were unaware of the issues at first, but our IT department are now working to resolve them as swiftly as possible.

I will be going on leave for 3 weeks in July (returning on 24th), to visit my family in New Zealand. In my absence, I leave you in the very capable hands of our experienced Clinical Manager, Nurdan Ors, for any issues or concerns.

We would like to send our deepest condolences to the families of John, Althea, Garth, Ronald, and Brian.

My door is always open if you have any queries or concerns. Feedback forms are also located in the main foyer area, or online through the Beaumont Care website.

On behalf of the team here at Beaumont Care Mount Tamborine, I would like to thank you all for your ongoing support.

THANKS,  
*Gen*

# FROM THE LIFESTYLE TEAM

NAIDOC week is coming this month, and we'll be exploring and learning more about ATSI culture, customs and art through our lifestyle activities in the first week of July.

During the second week, we will be highlighting France and French culture to celebrate Bastille Day.

To top off our monthly events, Pyjama Day will be celebrated the following week, to raise awareness and funds for children living in foster care.

As always, we welcome all feedback on our lifestyle program and activities, as well as suggestions on any outing locations or "Bucket List" adventures we can embark on.

We look forward to seeing you at our next activity. Come and join us!

THE DIVERSIONAL THERAPY TEAM,

*Mel and Louise*

## STAFF MEMBER PROFILE

**Beaumont Care Mt. Tamborine Staff member, Nurdan Ors,  
shares some insight about themselves and their role at Beaumont Care.**

**How long have you worked at Beaumont Care?**

About 4 months

**What does your role entail?**

Supporting our family here at Roslyn Lodge holistically; from mental, clinical, hands on, to specialised health care support for families, our loved ones, and all our staff.

**What do you enjoy most about your role?**

Being able to effectively support and make changes in the quality of care. I do my role/job with passion and will always endeavour to give my best and only my best.

**What do you enjoy most about working at Beaumont Care?**

The team and family environment & community spirit- great leadership and role modelling of quality holistic care approach.

**What is your dream holiday?**

Going back home one day as I am of a NESB Kurdish/Turkish background.

**What is your favourite colour?**

Green

**What is your favourite food?**

Anything that is sweet. Too many to even start!  
Best of all, I love the food here at Roslyn Lodge.

**What are your special interests?**

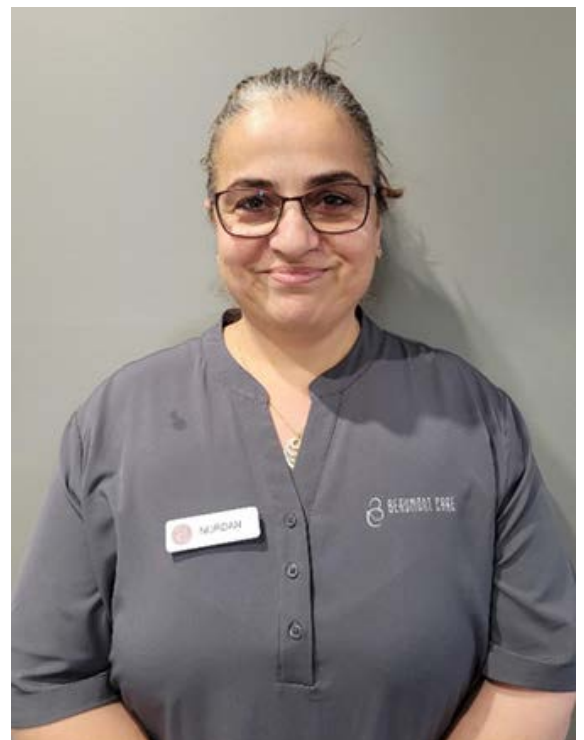
My special interests would be my family first as my life revolves around my children

**Do you have any pets? If so, then tell us a bit about them.**

Yes, we have Loki, a Bengal Cat. He is now my baby and spoilt rotten by my son Kenan. I have never seen any animal in my life have so many toys. Every time he goes out he will come back with another toy.

**Is there anything else interesting about you that you would like to share?**

I think I am a very antisocial person and I keep to myself mainly, however my family and friends won't agree as I am from Melbourne and become this way, so I'm looking for friends out there, especially people with a green thumb as I'm into gardening for the first time in my life as I always seem to be killing all my new plants



# Welcome...

On behalf of all the  
Beaumont Care family,  
we warmly welcome

**John  
Stehr**

along with their family  
and friends.

# July

BIRTHDAYS

**Donald Lane - 3rd**

**Jacqueline French - 11th**

*Happy  
Birthday!*



## GETTING TO KNOW OUR RESIDENTS



## Barbara Egan

Barbara was born in Inverell, and grew up in Stanthorpe.

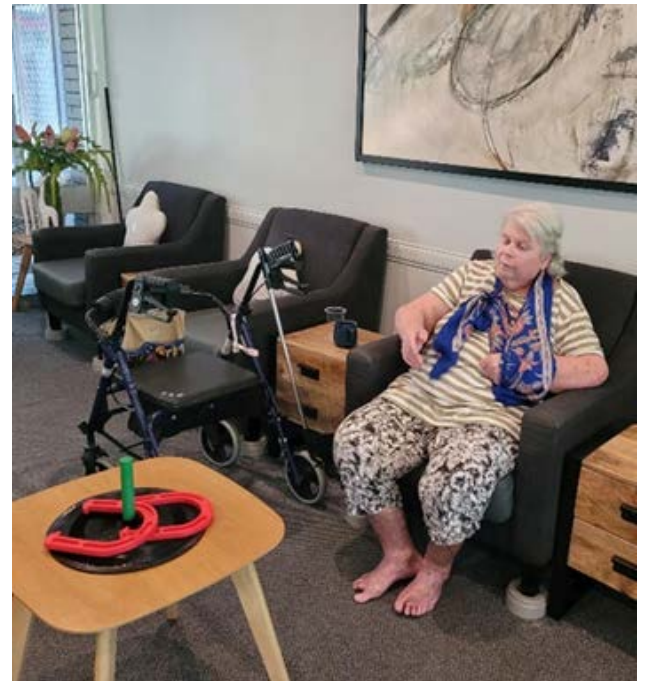
She also spent 30 years living in Woody Point before finally settling on Tamborine Mountain. Barbara was very close to her twin brother, Doug. She loved her dogs Toby, Twinkie, and Buddy. Barbara's children and grandchildren are very special to her, and she loves having visits and outings with them. Barbara enjoys nursing baby dolls, garden games, cooking, and occasionally creating some artworks. She enjoys a social chat, and visit.

Come and say hello to Barbara

Management and staff offer our deepest sympathy and condolences to the  
family and friends of

**Althea Teasdale, John Gallagher, Garth Filmer,  
Brian Lyne, and Ronald Riley**

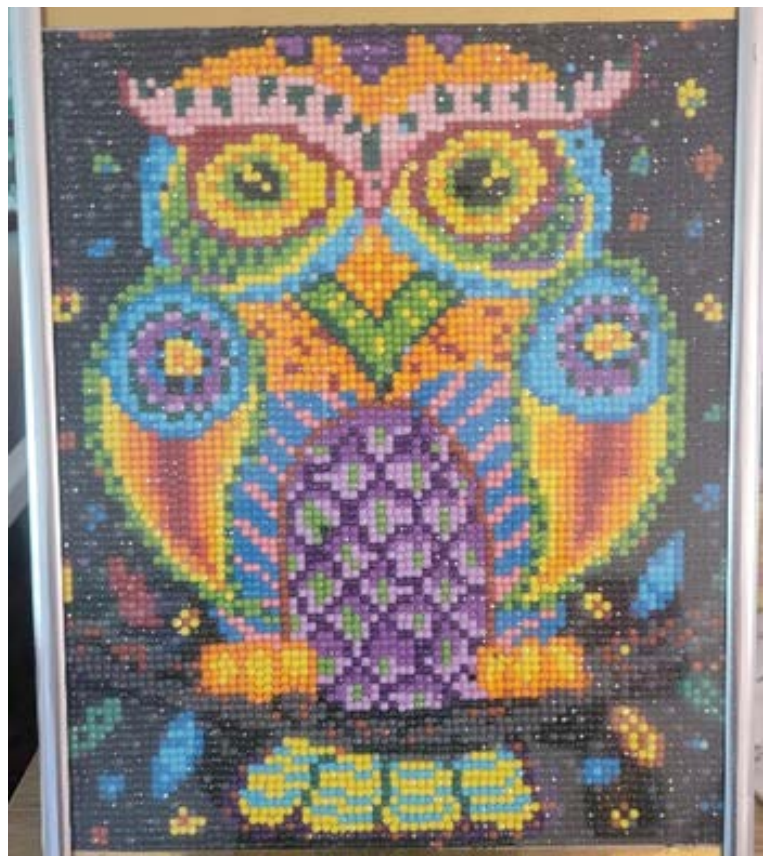
# LIFE AT BEAUMONT CARE



# LIFE AT BEAUMONT CARE

## Dulcie's Diamond Dots

Our resident artist loves doing diamond dots in her spare time. You can find Dulcie's art on display along the hallways of Roslyn Lodge



# LIFE AT BEAUMONT CARE



Jacqueline enjoyed a special visit from close friends all the way from France! Tres Bien!

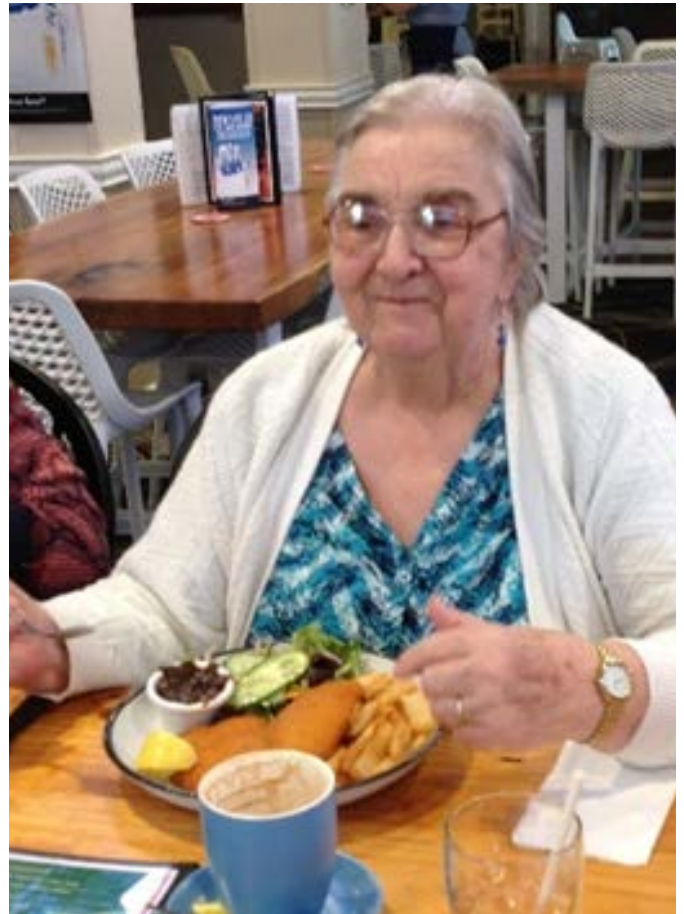


## LOGAN VILLAGE HOTEL LUNCH OUTING



# LIFE AT BEAUMONT CARE

## LOGAN VILLAGE HOTEL LUNCH OUTING



# THIS MONTH IN HISTORY

# July

## SYMBOLS OF JULY

July's birthstone is the ruby, which symbolizes contentment.

Its birth flowers are the Larkspur or the Water Lily.

The zodiac signs for the month of July are Cancer (until July 22) and Leo (July 23 onwards)

## HISTORY

July is the seventh month of the year (between June and August) in the Julian and Gregorian calendars and the fourth of seven months to have a length of 31 days. It was named by the Roman Senate in honour of Roman general Julius Caesar, it being the month of his birth. Prior to that, it was called Quintilis, being the fifth month of the 10-month calendar.

**July 1, 1863** - Beginning of the Battle of Gettysburg during the American Civil War.

**July 6, 1885** - Louis Pasteur gave the first successful anti-rabies inoculation to a boy who had been bitten by an infected dog.

**July 10, 1973** - The Bahamas gained their independence after 250 years as a British Crown Colony.

**July 10, 1991** - Boris Yeltsin took the oath of office, becoming the first popularly elected president in Russia's thousand-year history.

**July 14, 1789** - The fall of the Bastille occurred at the beginning of the French Revolution.

**July 15, 1606 - Birthday** - Dutch painter Rembrandt van Rijn (1606-1669) was born in Leiden, Holland. Best known for The Night Watch and many portraits and self portraits.

**July 16, 1969** - The Apollo 11 Lunar landing mission began with a liftoff from Kennedy Space Center at 9:37 a.m.

**July 20, 1954** - An agreement was signed in Geneva, Switzerland, ending hostilities between French forces in Vietnam and the People's Army of Vietnam.

**July 20, 1969** - A global audience watched on television as Apollo 11 Astronaut Neil Armstrong took his first step onto the moon. As he stepped onto the moon's surface he proclaimed, "That's one small step for man, one giant leap for mankind" - inadvertently omitting an "a" before "man" and slightly changing the meaning.

**July 20, 1919 - Birthday** - Explorer Edmund Hillary was born in Auckland, New Zealand, July 20, 1919. In 1953, he became first to ascend Mount Everest, the highest mountain in the world at 29,023 ft.

**July 21, 1899 - Birthday** - Ernest Hemingway (1899-1961) was born in Oak Park, Illinois. His works included; The Sun Also Rises (1926), A Farewell to Arms (1929), For Whom the Bell Tolls (1940) and The Old Man and the Sea (1952). Awarded the Nobel Prize in 1954, he wrote little afterward, became ill and shot himself to death on July 2, 1961.

**July 24, 1943** - During World War II in Europe, the Royal Air Force conducted Operation Gomorrah, raiding Hamburg, while tossing bales of aluminum foil strips overboard to cause German radar screens to see a blizzard of false echoes. As a result, only twelve of 791 Allied bombers involved were shot down.

**July 28, 1929 - Birthday** - Jackie Kennedy (1929-1994) was born in Southampton, New York (as Jacqueline Lee Bouvier). She was married to John Fitzgerald Kennedy and after his death later married Greek shipping magnate Aristotle Onassis.

**July 29, 1883 - Birthday** - Benito Mussolini (1883-1945) was born in Dovia, Italy. He ruled Italy from 1922-1943, first as prime minister and then as "Il Duce," the absolute dictator.

**July 30, 1863 - Birthday** - Automotive pioneer Henry Ford (1863-1947) was born in Dearborn Township, Michigan. He developed an assembly-line production system and introduced a \$5-a-day wage for automotive workers.

## **IMPORTANT INFORMATION**

### **Clothing Labels**

Please ensure that any new clothing items are placed in a named bag and handed in to reception to be labelled BEFORE giving them to residents or placing them in wardrobes. Unfortunately, many items of unlabelled and unidentified clothing are ending up in our lost property box in the laundry. **Unlabelled and unidentified clothing will be donated to local OP shops at the end of each month.** To avoid disappointment, please ensure all new clothing items are adequately labelled.

### **Hairdresser Appointments**

Our current hairdresser, Unser, is on leave for the next 2 months. So far, we have been unsuccessful in finding a temporary replacement hairdresser. Families are welcome to take their residents and loved ones out for social leave to book in with personal or local hairdressers until Unser returns from leave. We apologise for any inconvenience, and are continuing to work on finding a temporary hairdresser until then.

### **Meals**

Families and Friends are welcome to order and enjoy a meal through our main kitchen to have with their loved ones. Cost is \$5.00 per meal payable to Admin or through the kitchen.

Please let the kitchen know you would like a meal organised approx. 2 hours before scheduled mealtimes.

### **Going Out?**

Please let the staff know and sign in and out of the Resident Leave Record book located in the Main Foyer.

### **Relatives Details / EPOAs**

Next of Kin or relevant persons please alert staff if you; change your address, phone number or contact details. We can then update your details.

### **Maintenance Issues?**

Do you have a light that needs replacing? Tap that is leaky? Residents now have access to a Maintenance request book, located near the lounge area. All families, staff, and residents can now log any issues that they would like Maintenance to have a look at. Logbooks will be checked daily by our maintenance officer, Dean.

## **COVID-19 Vaccinations**

**Please be advised that we are following Government guidelines and regulations to keep our community and residents safe during these unprecedented times. Please ensure you follow the sign in processes upon entry. Although QLD health has recently relaxed guidelines for mask wearing, aged care facility site managers can implement additional entry guidelines to minimise risks to vulnerable residents. Under the current traffic light system, RAT tests for visitors are required every 72 hours, and masks wearing is encouraged, but not mandatory. Please check for any updates near the visitor sign in registers.**

**Nasal/Oral Rapid Antigen Testing may also be required upon entry which requires an additional 15 minute wait for results. If you are unsure, one of our staff members can assist you.**

# HAVE YOUR SAY

Beaumont Care is committed to providing high quality care and services. We invite you to assist us by letting us know what we do well and what we need to adjust so that we can improve our performance. We respect the opinions of our clients and those who visit our residential services. Speak to us today or alternatively leave feedback in the comments, concerns and suggestions box. See below the following avenues that are available to provide feedback, ideas, opinions, comments and advice.

## EMAIL

Service Manager:

[genevieveverhoeff@beaumontcare.com.au](mailto:genevieveverhoeff@beaumontcare.com.au)

Clinical Nurse: [cnroslyn@beaumontcare.com.au](mailto:cnroslyn@beaumontcare.com.au)

Executive Team: [exec@beaumontcare.com.au](mailto:exec@beaumontcare.com.au)

## FEEDBACK FORMS

There are suggestion boxes located at the facility.

Feedback forms can be found alongside.

## PHONE

Facility: (07) 5545 7822

Service Manager: 0409 572 138

## ONLINE ELECTRONICALLY

Beaumont Care has an online 'feedback form accessible at [www.beaumontcare.com.au](http://www.beaumontcare.com.au)

## NEWSLETTER / SURVEYS / GROUP EMAIL

Residents and their representatives are encouraged to participate in satisfaction surveys released bi-annually. Newsletter format has been updated to be more informative to enhance transparency with the changes expected within the aged care sector. Group emails are utilised on an as needed basis to disseminate information quickly to resident representatives.

**NEW CARD?** A friendly reminder to residents and family members to bring all new Medicare cards, Pension cards etc to the Administration office when you receive them so they can be photocopied and records updated accordingly on your file.

**UNNAMED & LOST CLOTHING?** We seem to be continuing to have a large amount of unlabeled clothing. Residents and Families please ensure all clothing items are labelled and if you are missing any clothing items could you please ask staff for assistance who would be more than happy to help.

## HELPFUL LINKS & RESOURCES

**Aged and Disability Advocacy Australia** 1800 818 338

**Aged Care Complaints Commission** 1800 550 552

**Cultural Diversity in Australia** [www.culteraldiversity.net.au](http://www.culteraldiversity.net.au)

**Older Persons Advocacy Network** 1800 700 660 [www.opan.com.au](http://www.opan.com.au)

**Palliative Care** 08) 7221 8233 [www.eldac.com.au](http://www.eldac.com.au)

**Human Rights Commission Queensland** 1300 130 670 [www.qhrc.qld.gov.au](http://www.qhrc.qld.gov.au)












**Dementia Support Australia** 02) 8437 7355 [www.dementiacentre.com](http://www.dementiacentre.com)

**Aged Care Quality & Safety Commission** 1800 951 822 [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

**Advanced Care Planning** 1300 007 227 [www.advancecareplanning.org.au](http://www.advancecareplanning.org.au)

**Charter of Aged Care Rights** [www.agedcarequality.gov.au/resources/charter-aged-care-rights](http://www.agedcarequality.gov.au/resources/charter-aged-care-rights)

## Mt. Tamborine Activity Program ~ July 2023

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
 <h1 style="font-size: 2em; margin: 0;">BEAUMONT CARE</h1> <p style="font-style: italic; font-size: 1.2em; margin: 0;">Warm-Hearted Care, Your Way</p>						
						
<b>3<sup>rd</sup> NAIDOC Week</b> 8.30 Good morning visits 10.30 NAIDOC inspired garden art & painting 1.30 Hand Pampereing & 1:1 visits	<b>4<sup>th</sup> USA Independence</b> 8.30 Morning visits & shopping orders 9.30 Exercise Group <b>No Bus Trip</b> 11.00 Outing to Tamborine Diner	<b>5<sup>th</sup></b> 8.30 Good morning visits 10.30 Word Games (NAIDOC Edition) 1.30 Personal Craft projects – diamond dot, colour, knitting etc.	<b>6<sup>th</sup></b> 8.30 Good morning visits 9.30 Exercise Group 10.30 Presbyterian Church service 2.00 Happy Hour & Sing along	<b>7<sup>th</sup></b> 8.30 Morning visits 10.30 Putt Putt Golf 1.30 Bingo 	<b>8<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>9<sup>th</sup></b> 11.30 Songs of Praise  2.00 Rita's games – in multi-purpose room
<b>10<sup>th</sup></b> 8.30 Good morning visits 10.30 Anglican Church service 10.30 Mega Scrabble 1.30 Movie afternoon & 1:1 visits	<b>11<sup>th</sup></b> 8.30 Morning visits & shopping orders 9.30 Exercise Group AM- Bus Trip	<b>12<sup>th</sup></b> 8.30 Good morning visits 10.30 Giant Cup toss 1.30 Armchair Travel to France 	<b>13<sup>th</sup></b> 8.30 Good morning visits 9.30 Exercise Group 10.30 Presbyterian Church Service 2.00 Sing along with Rita	<b>14<sup>th</sup> Bastille Day</b> 8.30 Morning visits 10.30 10-pin bowling 1.30 Bingo 	<b>15<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>16<sup>th</sup></b> 11.30 Songs of Praise  2.00 Rita's games – in multi-purpose room
<b>17<sup>th</sup></b> 8.30 Good morning visits 10.30 Pass the Piggies 1.30 Hand Pampereing & 1:1 visits	<b>18<sup>th</sup></b> 8.30 Morning visits & shopping orders 9.30 Exercise Group 9.30 MSU Scenic Bus 11.00 Lunch Bus Trip	<b>19<sup>th</sup></b> 8.30 Good morning visits 10.30 Outdoor Ladder Tennis 2.00 Craft with Rita & Sandra	<b>20<sup>th</sup></b> 8.30 Good morning visits 9.30 Exercise Group 10.30 Presbyterian Church service 2.00 Happy Hour & Sing along with Rita	<b>21<sup>st</sup> Pyjama Day</b> 8.30 Morning visits 10.30 Card Games 1.30 Bingo 	<b>22<sup>nd</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>23<sup>rd</sup></b> 11.30 Songs of Praise  2.00 Rita's games – in multi-purpose room
<b>24<sup>th</sup></b> 8.30 Good morning visits 10.30 Anglican Church service 10.30 Trivia with Vivienne 1.30 Movie afternoon & 1:1 visits	<b>25<sup>th</sup></b> 8.30 Morning visits & shopping orders 9.30 Exercise Group AM- Bus Trip	<b>26<sup>th</sup></b> 8.30 Good morning visits 10.30 Sensory Quiz Game 1.30 1:1 chats in individual areas	<b>27<sup>th</sup></b> 8.30 Good morning visits 9.30 Exercise Group 10.30 Presbyterian Church Service 1.00 Residents Meeting 2.00 Sing along with Rita	<b>28<sup>th</sup></b> 8.30 Morning visits 10.30 Frisbee Golf 1.30 Bingo 	<b>29<sup>th</sup></b> 2.00 Games with Rita in the Multi-purpose room	<b>30<sup>th</sup></b> 11.30 Songs of Praise  2.00 Rita's games – in multi-purpose room

Please be advised that daily activities are subject to change due to resident preferences and choices